

Event Planning Guide

Policies, rental rates and equipment rental charges noted here are subject to change without notice. This event planning guide and its contents are incorporated by direct reference in your use license agreement.
Revised September 2018



Dear Valued Customer and Guest:

¡Bienvenido! Welcome to the Puerto Rico Convention Center; the best convention, meeting and trade show venue in the Americas!

We take pride in the appearance and efficient operation of our facility. Our motto is "What's in sight must be right!". We have designed this Event Planning Guide to help you produce your most successful event ever. All the questions you may have concerning your event and this facility are contained in the following pages.

The Puerto Rico Convention Center is a state-of-the-art facility owned by the Puerto Rico Convention Center District Authority and operated by AEG Facilities. From your initial contact with our office, to post-event reviews, our goal is to provide you with the highest levels of service and personal attention. The resources of our event services department will be available to you throughout your event planning and implementation stages. Furthermore, our commitment to service will be extended to your exhibitors and attendees; ultimately reflecting in the success of your event.

Our experienced event staff will lend additional information and guidance throughout the planning stages of your event. We encourage you to communicate with your Event Manager once the event is executed, and as often as necessary. Keeping the doors of communication open will help ensure the success of your event.

We are very pleased that you have selected the Puerto Rico Convention Center to host your fine event and we look forward to serving you each step along the way to its successful conclusion.

Sincerely,

Jorge L. Pérez
General Manager
Puerto Rico Convention Center

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Puerto Rico Convention Center General Information

SALES & MARKETING DEPARTMENT

Your initial contact with the Center should be directed to our Sales & Marketing Department. A Representative will review your proposed event requirements including projected dates, space needs and rate structures. Potential date and space availability in the Center's booking schedule will be discussed as appropriate.

Following the designation of available space, the Representative may enter a space reservation for your event. All space reservations are designated on either a tentative, first option, second option or confirmed basis. An event will be regarded as confirmed following the execution of a lease or use license agreement and payment of deposit. The parameters for issuing and executing lease and use license agreements are dependent upon the type of event being considered.

In order to facilitate the booking process at the PRCC, all dates and spaces held will be valid for up to 45 days after receipt of confirmation. Dates will be released without notice if the event is not confirmed via the execution of a Use License Agreement/Contract and delivery of the corresponding deposit.

Where applicable, potential Licensees may request dates from Discover Puerto Rico or the Center. All date requests submitted to Discover Puerto Rico are subject to Center approval and all tentative reservations are subject to "challenges" where applicable.

Potential Licensees may be requested to submit a facility use and/or a credit application prior to reserving dates.

We encourage you to contact the Sales & Marketing Department with any questions regarding current booking policies.

EVENT MANAGEMENT AND COORDINATION

Following the execution of the Use License Agreement/Contract, the Convention Center will assign you an Event Manager to work with the event planning and implementation. The Event Manager will be in contact with and will remain as the primary Convention Center liaison until the conclusion of the event.

The major function of the Event Manager is to gather all event information and disseminate the information to the different departments. These departments include Engineering, Security, Housekeeping, Set up, Food & Beverage, and if applicable, Audio-Visual, EMT and Telecommunications/Internet.

It is important to remember that the Puerto Rico Convention Center is a multi-purpose facility. **The facility may have simultaneous events in the building.** The Event Manager will rely on the information given to coordinate public areas for multiple events. By receiving this information in advance, the Event Manager will make every effort to ensure the smooth operation of your event.

Important Information to Submit to your Event Manager

Checklist

1. Preliminary Floor Plans
 - Review prior to distribution or booth sales. Include use of lobby, food service, and registration areas.
2. Exhibitor Prospectus/ Preliminary Show Directory and Suppliers.
3. Preliminary Labor and Equipment Requirements
 - Review cost of security, EMT, Fire Marshal inspection, cleaning and equipment inventory.
4. General Contractor/ Sub contractor list with names of employees.
5. Event Time Table
 - Move-in Schedule
 - Exhibitors
 - Decorator
 - Registration
 - Show Offices Set ups (if any)
 - Exhibits
 - Meetings
 - Special Event
 - Cocktails/ Open Bars
 - Move-out Schedule
6. Final Floor plans for exhibits, registration and lobby areas.
7. Final Show Directory/ Program with Set Up Requirements.
8. Certificate of Insurance.
9. Endorsement of tickets for a ticketed event.

Facility Operation Guidelines

AIR CONDITIONING

Air conditioning will be provided as follows: Exhibit halls beginning one hour prior to show and continuing until one hour after the show closes; Meeting rooms used for "event program" beginning one hour before meetings and continuing until one hour after close of meetings; show offices as needed; and attendee registration area during show hours. Air conditioners in the Exhibit Halls will not be turned on during move in and move out days. If interested that they be turned on, the prices are the following:

<u>Air Conditioning</u>	Exhibit Halls A&C	\$600.00/day/hall
(Non - show days)	Exhibit Hall B	\$1,000.00/day/hall

NOTE:

*Air conditioner not available when the loading dock doors are open

*Air conditioner is included in the rent during show hours

AIRWALLS

The moveable air walls/partition walls in the Exhibition halls, Meeting rooms, and Ballroom are to be installed and removed by Convention Center personnel only. An additional set up charge will apply if they need to be moved on the same day of the event. Air walls will not be moved with attendees in the room.

ANIMALS

It is **PROHIBITED** to have live animals in the Center without proper written permission. Contact your Event Manager for rules and regulations. The paperwork needed, if approved, is: copies of vaccination certificate, health certificate, municipal license/certificate and a licensed trainer (who needs to be present during show). All animals should leave the facility in the same way and in the same condition they arrived. No mistreatment of animals of any kind is tolerated at the facility. **In accordance with ADA, guide dogs may accompany a disabled or physically challenged person in the Center.**

AUDIO VISUAL

The Facility's preferred in-house audio visual provider, **PSAV® Presentation Services**, offers a full range of audio-visual services including: multi-media projection, lighting equipment, sound reinforcement, video production, cameras and more. Outside suppliers are permitted to operate in the PRCC with prior notification; however, use of the meeting room house sound system is the exclusive right of PRCC through the house A/V contractor. If your event selects a provider other than PSAV but utilizes the house sound system, patch fees and labor costs for an audio technician will be applied at the prevailing rate. Please contact PSAV for details (contact information follows below). Outside suppliers will be required to comply with all **Contractor Requirements**. Please contact your Event Manager should you elect to contract the services of an outside supplier.

NOTE: House paging is available exclusively through PSAV.

BOOKING POLICY

I. POLICY PURPOSE

Provide booking guidelines and criteria by which Discover Puerto Rico, Convention Center, and Authority will operate and communicate the parameters of the reservation system to users of the Puerto Rico Convention Center.

II. FACILITY PURPOSE

The main purpose of the Center is to serve as an instrument for economic development and job creation. As such, the following are general goals that frame the operational philosophy of the Puerto Rico Convention Center:

- A. Maximize hotel occupancy and food, beverage and sales revenue from conventions, congresses, trade shows, and business originating outside of Puerto Rico.
- B. Maximize out-of-town attendance and expenditures by convention/trade show delegates and exhibitors.
- C. Provide a venue to host local and community events.

Minimize Center operating deficits to the extent possible within the framework of the above objectives.

III. DEFINITIONS

The following terms, as defined here, are generally recognized throughout the industry and have been adopted by the Puerto Rico District Authority and Center.

- A. Conventions/Trade Shows: An assembly of people who specialize in one particular and narrow area of interest. A convention is generally a meeting function with some exhibition needs. A trade show is composed primarily of exhibits with limited technical sessions that are relative to the particular trade. Additionally, a trade show is a type of exposition that is industry or marketing segment-specific. The buyer and end user are within the same industry segment. Neither conventions nor trade shows are opened to the general public and a registration fee for participants is usually levied.
- B. Public Expositions: Consumer or special interest shows conducted or produced for the purpose of attracting a primary audience from the general public of the Puerto Rico community, which is advertised to the public in the local media, and for which an admission charge is levied.
- C. Meetings: An assembly of people for a wide variety of purposes; business, religious, social, or educational. Based upon the nature of the event, a

registration fee or some other restriction may be imposed to control access to these functions.

- D. Miscellaneous Events: Events within this grouping include activities such as, but not limited to, proms, graduations, dances, dinners, musical and theatrical productions, and various civic events. Admission to these events are limited by the size of the space rented, anticipated attendance, or by an admission charge levied on the participants.
- E. First Option: Provides a prospective client with the first right of refusal on specified space through a fixed date. If a Use License Agreement is not executed by this date, the space may be re-licensed or resold. Should another group of equal booking priority wish to book the dates (in whole or in part and as specified in the Second Option definition) prior to the fixed date specified, the holder of the First Option will be given five (5) business days to execute and deliver a written Use License Agreement and deposit for the space.
- F. Second Option: Provides for a second group of equal booking priority to enter into a commitment to book specific space and dates in the Convention Center should the space and/or dates, in whole or in part, being held under the First Option above be re-licensed by the First Option group. The commitment is in the form of a binding Use License Agreement contingent upon the space and/or dates being re-licensed under the defined procedure.
- G. Tentative: Commitment to hold space based on a written request of the show producer. Either party may cancel such commitments with prior written notification without penalty.
- H. Definite: Commitment to hold space based on a written request for space and subsequent written confirmation from the Convention Center. Definite holds are made pending execution and delivery of the Use License Agreement between the parties and may not be unilaterally cancelled by the Center.
- I. Confirmed: Hold on space that has been contracted through the execution and delivery of a Use License Agreement and receipt of deposits as outlined therein.

IV. BOOKING GUIDELINES

Booking Responsibilities - Reservations for Convention Center space more than eighteen (18) months in advance of the requested dates are normally handled by Discover Puerto Rico and are subject to the guidelines in Sections V A and B below. Reservations for Convention

Center space eighteen (18) months in advance of the requested dates or less are normally handled by the PRCC, and are subject to the policies outlined herein.

Business Evaluation - To maximize the regional economic impact, the PRCC and Discover Puerto Rico will consider the relative merits of each potential booking on a case-by-case basis. The Authority, in conjunction with Convention Center Management and Discover Puerto Rico will review booking priorities periodically as part of the Marketing/Sales plan approval process. Booking considerations include: room night generation; lead-time of booking; peak demand time; arrival/departure patterns; catered food and beverage functions; degree of cost sensitivity; size of Center's exhibit/meeting space required; potential for repeat/referral business; prestige factor; and attendance. It is recognized that many factors impact the desirability of an account. In order to achieve the maximum future economic impact of the Convention Center, Discover Puerto Rico working with the PRCC Management may deem appropriate groups which singularly do not meet guidelines, but are beneficial to Puerto Rico when viewed in a broader booking perspective, due to their public relations image enhancing qualities and ancillary promotional value.

Booking Calendar - The Center shall control and maintain the booking calendar for the PRCC. Discover Puerto Rico shall be provided read-only access to the booking calendar. Only the Convention Center staff shall make and confirm final entries into the booking calendar.

V. RESERVATION PRIORITIES

A. First Priority Events - First Priority for scheduling the Center will be available to regional, national, international conventions, congresses, trade shows, corporate meetings and similar activities which are not normally open to the general public and which meet the following criteria or targets:

- Will generate bookings with a minimum of 500 peak hotel nights; or
 - Will generate bookings with a minimum of 1,500 total hotel room nights; and
 - Will require a minimum of 75,000 gross square feet of convention center exhibition space;
 - Will require at least one (1) major catered food and beverage function.
1. Reservations: Date requests for First Priority Events may be made as far in advance as necessary or appropriate pursuant to the definitions above.
 2. Use License Agreement: A signed, fully executed and delivered binding document for First Priority Events will be required not less than twenty-four (24) months in advance of the event, or at the discretion of the Center's General Manager.

3. Refusal Options: As outlined in the definitions, all reservations will be subject to First and Second Options until a fully executed and delivered Use License Agreement is in place.
 4. Preference may be given among First Priority Events to those events that confirm returning to the Center on an annual or more frequent basis.
- B. Second Priority Events - Second Priority for scheduling the Center will be available to regional, national and international conventions, congresses, trade shows, corporate meetings and similar activities, which are not normally open to the general public and which meet all of the following criteria or targets:

- Will generate bookings with a minimum of 300 peak hotel room nights;
- Will require a minimum of 900 total hotel room nights;
- Will require a minimum gross of 40,000 square feet of convention center space;
- Will require at least one (1) major catered food and beverage function.

Certain local and consumer events such as auto, home and boat shows (by way of example only) may be offered equal scheduling priority if the above targets and criteria are met, or if it is established by the Center or Authority that such events meet the Center's civic objectives. Exhibition and meeting space will be reserved at the time of commitment. Space allotment within the Center and dates will be considered firm upon execution and delivery of a Use License Agreement (or other agreement) with the Authority or Management.

1. Reservations: Date requests for Second Priority Events may be made as far in advance as necessary or appropriate. Second Priority Events may not supersede requests for First Priority Events, nor can they challenge First Priority Events as a second option.
 2. In booking Second Priority Events, preference will be given to groups who meet the guidelines specified herein for Special Consideration.
 3. Use License Agreement: A signed, fully executed and delivered binding document for Second Priority Events will be required not less than eighteen (18) months in advance of the event, or at the discretion of the Center's General Manager.
 4. Refusal Options: As outlined in the definitions, all reservations will be subject to First and Second Options until a fully executed and delivered Use License Agreement is in place.
- C. Third Priority Events - Third priority for scheduling space and dates in the Center will be available to consumer or public exhibitions (shows open in whole or in part to the general public and not meeting the criteria outlined in V-B), local corporate meetings, special events, sporting events, banquets, entertainment events, graduations, business meetings and other activities which essentially draw from or appeal to the general public and/or local attendees and participants. Space and date scheduling commitments for

Third Priority Events and activities may not be made more than eighteen (18) months in advance, depending on criteria to be developed based on a joint agreement between Discover Puerto Rico and PRCC Management.

1. Reservations: Date requests for Third Priority Events may be made not more than eighteen (18) months in advance of the event, unless the requested dates are known to conflict with high room demand events. Third Priority Events may not supersede requests for First or Second Priority Events, nor can they challenge First or Second Priority Events as a second option.
2. Within the Third Priority category, preference will be given to long-standing public shows and tradeshow held on an annual basis in Puerto Rico that have a proven track record of success and benefit the community at large.
3. Use License Agreement: A signed, fully executed and delivered Use License Agreement for Third Priority Events will be required not more than thirty (30) days following the submittal of a Facility Use Application, at least thirty (30) days in advance of the event, or immediately at the discretion of the Center's General Manager.
4. Refusal Options: As outlined in the definitions, all reservations will be subject to First and Second Options until a fully executed and delivered Use License Agreement is in place.

NOTE: All event priority categories are subject to review for Special Consideration based on the needs of the Center and the best interest of Puerto Rico. Guidelines for Special Consideration include, but are not limited to:

- Event held during off-peak demand times defined mutually by Meet Puerto Rico and Management
- Arrival/Departure Patterns
- Public relations value to the Region
- Hotel Occupancy/Distressed Periods
- Conflicting Events (other conventions, major sporting events, etc.) which substantially reduce the availability of hotel rooms in the area
- Potential for growth, annual, repeat, or multi-year bookings

Special Consideration will require mutual agreement of the Convention Center and Meet Puerto Rico.

VI. RESERVATION PROCEDURES:

Facility Use Application - In order to request space in the Center, a Facility Use Application must be submitted to the Center Booking Coordinator. The Center may decline to approve any application for any event or Producer on the basis of credit references, financial ability or prior experience, or to a Producer who has failed to perform any obligations under a prior agreement with the Center or similar facility, has cancelled or failed to proceed with a confirmed reservation at the Center or a

similar facility, or whose conduct is, in the opinion of the Management, detrimental to the best interest of the City of San Juan and the Region.

Reservation Status - Tentative Reservations are subject to the approval of the Center General Manager, and are subject to the following:

1. All tentative reservations can be cancelled by the Center subject to the provisions of First and Second Option as defined under Section II, E and F.
2. A tentative reservation for a Third Priority Event more than six (6) months in advance of the event is subject to cancellation with a forty-eight (48) hour notice at the discretion of the Management.
3. The Puerto Rico Convention Bureau will be advised of cancellations.

VII. FIRST OPTION RIGHT OF REFUSAL

Should a group or event of equal priority submit a Facility Use Application for all or part of the same dates and/or space being held as a Tentative under a First Option, the Second Option group or event shall be given the right to confirm the dates and/or space contingent upon the First Option group or event releasing the dates and/or space under the definition of First Option in Section II, E.

To activate the First Option Right of Refusal process, the Second Option group or event must submit a Facility Use Application complete with a full deposit which will only be refundable if the First Option holder exercises its right to execute a use license agreement with the Center.

VIII. SUBJECT TO CHANGE

Booking Policies of the PRCC are subject to change without notice at the discretion of the Convention Center with approval of the Authority and notification to Meet Puerto Rico. A copy of the most current version is available in the Center's executive office.

BROADCASTING/PHOTO SHOOTING

Broadcasting fee is \$2,500 and photo shooting fee is \$1,000.

BUSINESS CENTER

The hours of operation are based on the event needs. Services and products include: printing, equipment rental, copying, fax transmission and receipt, small package shipping, office products, and other services. For more information you can contact Ileana Vivas directly at: (787) 641-7722 x2161 or at ivivas@prconvention.com or please contact your Event Manager.

BUSINESS / HEALTH PERMITS / TAXES

It is the Licensee's responsibility to procure all necessary permits. The Center will assist in providing Center-related information necessary for submission, but the Center will not secure such permits on behalf of Licensee.

BUILDING SECURITY – SEE SECURITY AT PAGE 30.

CATERING AND CONCESSIONS – SEE FOOD & BEVERAGE AT PAGE 23.

CLEANING

The Convention Center staff takes great pride in the care of the facility. Every aspect of the facility is painstakingly maintained to provide you with a clean and attractive environment to host your event and welcome your members, registrants, patrons and guests.

Our in-house Housekeeping Department can provide event cleaning services on a non-exclusive basis. Please let your Event Manager know if you elect to use this service so that a proposal specific to your event can be prepared.

Trade Shows, Expo's or any event opened to the public and held at the Exhibit Halls or Ballroom are required to hire a company to take care of the cleaning. You could either sub-contract an outside company or ask for an estimate to use our services. Should you elect to use an outside cleaning contractor during your event, the Convention Center Housekeeping Department will maintain all public common areas, i.e., lobbies, hallways, rest rooms, concessions and meeting rooms except when said areas are utilized as exhibition space. PRCC operates with a standard **"clean hall to clean hall" policy**; therefore, loading docks, exhibition floor (including aisles and trash receptacles), offices, and registration area cleaning are the responsibility of Show Management and their contracted cleaner. If PRCC determines that the cleaning is not up to standard, the Event Manager will notify the Show Manager to correct the situation. If the situation is not corrected, the PRCC will clean the areas at the client's expense.

The Event Manager will monitor and refresh meeting rooms according to the event schedule. If a situation arises that requires the immediate attention of our Housekeeping Department, please contact your Event Manager. Personnel will be dispatched immediately, or as necessary.

The use of "Glitter" is not permitted in the PRCC. Helium balloons or adhesive backed decals may not be given away or utilized without the express permission of PRCC. Any costs incurred by the PRCC for the removal of these items will be charged to the Licensee in the final settlement. Any balloon that has to be taken down from the ceiling is \$100 charge each. The charge for any adhesive backed decal left behind will vary depending on the situation.

As required in the PRCC Use License Agreement, it is the Licensee's responsibility to return the facility in the same condition as it was received. A Representative from the PRCC Operations staff will review the condition of the facility with you

and/or your general service contractor in advance of move-in and after move-out. If the facility is not returned in the same condition as received, the PRCC will clean, make necessary repairs and include the estimated cost for such cleaning and/or repairs in the Licensee's final settlement.

- **Dumpster pulls** are charged to Show Management at a rate of \$500 for the first 40 cu. yd. (30.58 cu. m) compactor pulled and \$190 for each additional pull. Additional open top containers can be rented, please see Special Services Rate Sheet for costs.

All outside cleaning contractors will be required to comply with all **Sub-Contractors Building Manual Requirements**. Please let your Event Manager know if you will be using an outside cleaning contractor.

- **Cleaning Labor (PRCC in-house)** – for cleaning rates please see page 37.

*Please note that additional charges will apply for Supervisors. Please contact Event Manager for a proposal specific to your event.

The use of **confetti** is not allowed in the facilities. A special request may be presented with Event Manager for approval. Cleaning charges will apply.

CONTRACTORS

EXCLUSIVE CONTRACTORS:

There are exclusive agreements related to your use of the PRCC:

- All Food & Beverage at the PRCC must be provided by the **PRCC Food & Beverage Department**.
- All telephone and fax lines as well as all Internet connectivity outside the Business Center must be provided exclusively by **PSAV**.
- **Emergency Medical Services** is an exclusive service provided by the PRCC.
- **Security** must be coordinated exclusively through **PRCC Security Department** or with **Pre Qualified Security Companies**. See list at page 98-100.
- Parking is provided exclusively through the **USA PARKING**. Self-parking is a flat fee per person per day. If interested in paying parking for your guests, please contact **USA PARKING**. Please talk to your Sales or Event Manager for any special request.
- Ballroom rigging is exclusively done by **PSAV**. Exhibit Hall rigging can be done by the Show Manager only if less than 100 pounds is being rigged (example: banners). If 100 pounds or greater, PSAV or LA Rigging are required to do the rigging. Please contact your Event Manager for details.

CONTRACTORS' REQUIREMENTS

ALL contractors wishing to provide service to events at the Puerto Rico Convention Center are subject to approval by the PRCC prior to the event. Please refer to the **Rules and Regulation of Sub Contractor's Manual** for details. These rules apply to all contractors supplying any and all show services such as audio-visual, electrical, cleaning, and security.

The Licensee is required to notify the Event Manager of the contractors selected prior to the event for the purpose of initiating and securing the appropriate agreements. Your Event Manager will notify the approval or disapproval of any contractor selected by the client. Contractors not previously approved will not be allowed to work on the property.

Prior to all events at the facility, all clients must submit to the Event Manager a detailed contractor's working schedule. A briefing meeting will be scheduled by phone or in person to confirm general details of the event.

CRATE STORAGE

Crates, cardboard boxes, hazardous materials, waste products, gasses, and other packaging and holding materials are prohibited from being stored or staged within the facility or on the loading docks. They may be kept in trailers with closed, unlocked doors, or in available dock bays. Limited storage of required show management and event contractor equipment may be permitted within the facility if the area is identified on the floor plan, has adequate fire suppression systems, and has been approved by Facility

Management and the Fire Marshal. If permitted, storage is allowed in 20' x 20' x 12'h (6.10m x 6.10m x 3.66m high) areas with appropriate aisles, and a 24 hour fire watch.

Air wall pockets, facility storerooms, hallways, emergency exits, concession stands and meeting rooms are not available for storage at any time. All emergency exits must be completely free from storage and debris. Storage of equipment within the facility is limited to the following items:

- Decorator equipment and ladders
- Electrical and decorator boxes
- Accessible storage (any flammable materials should be limited to what could be normally used in one show day)

DAMAGE WALK- THROUGH

Prior to the first move-in day, the Operations & Events Departments will schedule a facility inspection to verify the condition of the Center. At the conclusion of the event move-out, a final inspection will identify and specify any damages and required cleaning resulting from the event.

You are encouraged to schedule a mutually convenient "walk through" appointment to verify the condition of the Facility prior your event. Notify the Event Manager of any damage that occurs throughout the course of the show. Show management will be informed of any damages with a damage report and a photograph when applicable. The cost of repair of damages is the Licensee's responsibility and the Center will make all repairs.

As required in the PRCC use license agreement, it is the licensee's responsibility to return the Facility in the same condition as it was received. Your Event Manager will review the condition of the Facility with you and/or your general service contractor in advance of move- in and after move-out.

The PRCC is not responsible for any equipment or materials stored at the facility.

- **EXHIBITS IN PERMANENTLY CARPETED AREAS** – When using permanently carpeted areas as exhibit space, the service contractor is required to lay plastic or plywood over the permanent carpet before bringing freight or material-handling equipment into the area. In taking protective measures, it will prevent damage caused by direct contact with lifts, pallet jacks and/or such equipment. Any damages will be charged to the Licensee.

ELECTRIC AND UTILITIES

Licensee must notify the Event Manager of the selection of the electrical contractor. All electrical contractors must comply with the **Contractors Requirements** as outlined in this guide.

The main exhibit hall provides electric services in floor ports located on 30' x 30' centers. (See diagrams at back of guide for floor port power specifications.) Water service is conveniently available through access points located in the exhibit hall and conduit is available for sub-floor routing. Conduit is in place providing access to every other floor port for compressed air lines. Electrical service is available upon request in all meeting rooms and ballrooms. Utilization of permanent wall or column electrical outlets within public space, foyers and meeting rooms, requires prior written approval by Center management. An estimate can be provided based on client electrical needs.

PRCC charges for electrical connections (amperage) in the Exhibit Halls, Meeting Rooms, and Ballroom, which are included in the final settlement. The Event Manager will prepare an estimate during the show with the total. Please see prices in the Services Rate Sheet located at the end of the document.

Amperage capability per rooms:

- Meeting Rooms: (4) 30amp per meeting room/section
- Ballroom A: (24) 30amp; (24) 20amp floor boxes
- Ballroom B: (18) 30amp; (6) 20amp floor boxes
- Ballroom AB foyer: (9) 30amp floor boxes
- Terrace: (7) 30amp; (5) 60amp; (25) 20amp
- Exhibit Halls ABC: on floor boxes up to 100amp on 169 boxes – (2) 30amp per floor box

EMERGENCY PHONE NUMBERS

PRCC – (787) 641-7722

Emergency Services – 911

Ambulance – (787) 754-2550

Fire Department – (787) 343-2330

Police Department (National Police) – (787) 343-2020

EMERGENCY MEDICAL SERVICES

As a means to provide the most dependable emergency services, Emergency Medical Technician (EMT) and Ambulance Services are exclusive PRCC in-house services. This will ensure the safety of participants at the events taking place at the Puerto Rico Convention Center.

Based upon event type, mandatory EMT/Ambulance Service will be required during move-in and move-out; and ambulance service during show hours to administer emergency first aid treatment. These services are required for:

- Events of 1,000 people or more
- Events held at the Exhibit Halls
- Athletic Events and/or any kind of competitions
- Events which involve children and/or minors (under 21 years old) or senior citizens
- Events which include service of alcoholic beverages
- At the discretion of the PRCC (Example: Galas, Graduations, Fashion Shows, Trade Shows, Expos, etc.)

NOTE: If the Ambulance has to leave the building to take a patient from your event to the hospital, automatically we will bring in an Emergency Medical Technician for the time being and it will be charged directly in the client's final settlement.

The current hourly rate is listed in the Services Rate Sheet.

EQUIPMENT INVENTORY AND RENTAL

The rates for the rental of equipment are available on the Equipment Rental Rate Sheet. All PRCC equipment will be set up and operated by authorized PRCC personnel. Equipment is available as inventory permits. Any equipment needed above facility inventory is the responsibility of the licensee. Please contact your Event Manager for additional information.

EVENT SERVICES ESTIMATE

Request an Event Services Estimate from your Event Manager. Payments for event services fees are due and payable in accordance with the terms of the Use License Agreement; if not, they will be included in the client's final settlement.

EXHIBIT FLOOR

The PRCC exhibit floor is a solid concrete floor with a weight bearing capacity of 350 lbs per sq ft/1,709 kg per sq m.

Each exhibit hall has two access doors from the loading dock measuring 15' high. Exhibit Hall A has an additional door measuring 22' wide x 27' high which is not accessed from the loading dock.

There are a total of 22 accessible loading dock spaces in the facility.

Utility floor ports are located on 30 foot centers and provide electricity, drainage, and phone connections. Compressed air and water are conveniently located in every other floor port. Consult your floor plan or contact your Event Manager for additional details. Columns are 30 feet high and have a diameter of 4 feet.

FIRE DEPARTMENT REGULATIONS

According to the Puerto Rico Fire Department Rules & Regulations, created to comply with laws #43 of 6/21/1988 and #170 of 8/12/1988, floor plans must be approved by the Fire Marshal. It is required to submit a floor plan for Fire Marshal's approval for events with an attendance of 800ppl or more, for example: Trade Shows, Expo's and Special Events (i.e., Conventions, Graduations, Fashion Shows and others). Fire Marshal Inspection is also subject to the Event Manager's discretion.

Payment and floor plans need to be submitted to Hacienda at Edificio Intendente Ramírez #10, Sto. #1 Paseo Covadonga San Juan, PR 00902.

- Special Events: \$75 per event + \$55 additional handling fee if done thru PRCC Event Manager.
- 10'x 10' booth space inspection - \$20.00 + \$55 additional handling fee if done thru PRCC Event Manager.

A Fire Marshal Inspection sheet must be submitted at least 10 days prior to any event/show.

FIRE PROTECTION SYSTEM

The PRCC is fully protected by an automatic fire sprinkler system. In addition, fire hose cabinets and fire extinguishers are located throughout the facility. Exit doors, exit lights, fire alarm sending stations, fire hose cabinets, fire extinguishers, and strobe lights are prohibited from being concealed, obstructed, or tampered with at any time.

FLAME RETARDANT TREATMENT

All decorations, drapes, signs, banners, acoustical materials, hay, moss, split bamboo, plastic cloth and similar decorative materials shall be flame retardant or treated with an approved flame retardant solution. Olicloth, tarpaper, sisal paper, nylon, orlon, and other plastic materials that are not retardant are prohibited. The Fire Department will test any other questionable material.

- **Obstructions-** Aisles and exits as designated on approved plans must be kept clean and clear of obstructions at all times. Booth constructions must be substantial and fixed in a specified area for the duration of the show. Easels, signs, products, chairs, etc. must not be placed beyond the booth area into aisles.

All fire hose cabinets, fire extinguishers, pull stations and emergency exits, including those inside exhibit space, must be visible and accessible at all times. Movable partitions separating meeting rooms and halls must be able to be closed in case of emergency.

- **Tents-**
 1. **NO SMOKING** signs must be installed.
 2. One fire extinguisher must be present for 500-1,000 square feet with one additional fire extinguisher per 2,000 square feet.
 3. Exits must be clearly marked and exit curtain must be contrasting color.
 4. Tent must be resistant per NFPA 701, with documentation on site.
 5. The number of exits required by occupancy load:
 - a. 0-99- 2 exits per tent
 - b. 200-499- 3 exits per tent
 - c. 500-1,000- 4 exits per tent
 6. Any cooking device must be vented to the outside by approved method.
 7. Any heating device must be outside and air ducted in by approved method.
 8. Proper aisles must be maintained.
 9. Submittal of site and interior plan is required and must be submitted a minimum of 60 days prior to the event for approval.
 10. A minimum 12' fire lane must be maintained on all sides, free of guide ropes or other obstructions.

- **Open Flame Devices-** (candles, etc.)
Open flame devices are prohibited. Exceptions: (a) They may be used as a part of a theatrical production, but only with the approval of the Fire Department. (b) Open flame may be used in approved and stable candle holders on individual dining tables. Maximum per table is six (6).
 1. Liquid or solid fueled lighting devices containing more than 8 ounces must self- extinguish and not leak fuel at a rate of more than 0.25 teaspoon per minute if tipped over.
 2. The holder shall be constructed to prevent the spilling of liquid fuel or wax at the rate of more than 0.25 teaspoon per minute when the device or holder is not in an upright position.
 3. Fuel canisters must be safely sealed for storage.
 4. Candelabra with flame-lighted candles shall be securely fastened in place to prevent overturning and located away from occupants using the area and away from possible contact with drapes, curtains, or other combustibles.
 5. Lighted hand held candles are prohibited.

FLOOR LOAD CAPACITIES – Please consult your Event Manager for more details.

FLOOR PLAN APPROVAL –

SEE RULES & REGULATIONS FOR FIRE CODE REGULATIONS

The Center's exhibit and registration floor plan approval process incorporates policies mandated by the local Authorities and must be approved by the Center and designated local authority.

The Event Manager can provide guidelines for floor plan layout. A copy of the proposed floor plan, drawn to scale, needs to be submitted to the Event Manager no later than one month prior to the event. Copies of the proposed floor plan will be submitted for Security's approval. Non-approved floor plans will be returned to Licensee with explanations. Licensee must re-submit a revised copy of the floor plan for final approval.

NOTE: ALL NFPA Life Safety Code guidelines are observed by the Center as well as all federal, state and local fire codes that apply to public assembly facilities. The decisions of the local authorities will be considered final.

FOOD AND BEVERAGE SERVICES

SEE RULES & REGULATIONS FOR F&B GUIDELINES

The Food and Beverage Department is prepared to offer the finest quality products and service for all functions, from coffee breaks to exquisite gala banquets. Catering menus are available from the Sales Manager. Concession operations are available to provide retail sale food and beverage service for events. Permanent stands and portable theme carts will enhance any event's program by featuring a variety of specialty food and beverage items. Special

menus are available to show management and exhibitors that will provide for in-booth food service.

- **All Food and Beverage orders must be pre-paid.**
- **Sampling** of products is allowed if it is directly related to the show: beverages are limited to a maximum 2 oz. container; 3 oz. product; and food items are limited to "bite size". Items dispensed are limited to products manufactured or produced by the exhibiting firm. Advanced written authorization is required if products are to be sampled. Contact the Sales Manager for details. See sampling form attached to **PRCC Menu**.

The Center offers complimentary water service for 4 speakers per event. For any special water station service, i.e., glasses, or water coolers, the Food & Beverage Department can provide that service for an additional charge.

Note: Increasing food warranty 72 hours or less prior to or during the event will apply for additional charges and a rate of 20% facility fee. This fee refers to operational costs related to food service.

All request of services or equipment made by licensee must be paid prior to end of event.

FREIGHT – DELIVERIES

Due to limited storage space, the Center WILL **NOT** accept advance freight deliveries. All freight must be shipped to the service contractor and delivered to the Center during the designated move-in period. Any freight scheduled for delivery to the Center during move-in must be sent to the attention of the service contractor. The Center will not accept C.O.D. shipments or responsibility for costs associated with freight delivery/pick up during non-assigned periods. The Center will not be liable for the security of freight left following the conclusion of the move-out date(s), or responsible for the shipping of such freight. Freight left on the show floor will be disposed of at Licensee's expense.

All loading and unloading of exhibits must be through designated loading docks and freight doors. The main lobby glass entrance doors are not available for this purpose. The only exception will be for hand-carried materials, when necessary, and with the prior approval of the PRCC.

Freight cannot be transported on passenger elevators or escalators. Escalators and passenger elevators are for use by the general public only and may not be blocked. Adequate freight elevators are conveniently located for freight transport.

FREIGHT – HAND CARRIED

Move-in or move-out through the facility lobbies is strictly limited to hand-carried items. Dollies, flatbeds, or anything mechanical is prohibited unless entered thru the loading dock and taken to its destiny via the back of the house. Materials that require the use of wheeled or mechanical equipment must be delivered via the loading docks. Passenger elevators and escalators are designed for passenger use only and are not intended to carry freight.

FOYER

Booths spaces have to be approved by the PRCC based on building availability and usage. This will include charges such as: equipment rental, Fire Marshal Inspection, electricity, cleaning and others. Consult your Sales or Event Manager for more details.

GRATUITIES

Thank you for your thoughtfulness, however, it is against Management policy for any employee to personally accept gratuities or gifts of significant value from a Licensee.

GREEN MOVEMENT

The Puerto Rico Convention Center places a great deal of attention on maintaining a clean environment and promoting green practices. The Puerto Rico Convention Center District Authority (the facility owner) and SMG Puerto Rico (the facility operator) recognize the importance of their role in protecting the environment of the San Juan Bay area and Puerto Rico as a whole.

The Green Program Committee, is committed to discover and implement new methods to achieve sustainability and environmental responsibility. Under their leadership, the PRCC began to implement an extensive recycling program, energy and water conservation and several other green initiatives for the benefit of the employees, clients, visitors, suppliers and nearby community. This is the beginning of a healthier and livable future. See PRCC Green Commitment at page 97.

HAZARDOUS WASTE MATERIALS DISPOSAL

Chemicals, solvents and/or solutions considered hazardous are not allowed to be disposed of through the sewer lines or drains of the Puerto Rico Convention Center.

Any materials that are brought into the facility must be accompanied by applicable Material Safety Data Sheets(MSDS).

Some neutralizers may be available to render harmless chemicals being used. If you are not sure of the product being utilized, please check with the manufacturer.

All items must be handled and disposed of in accordance with the latest Environmental Protection Agency regulations at the time of your event.

Transportation, storage, security, disposal and MSDS documentation is the sole responsibility of the material owner. Please check with your Cleaning Service Supplier prior to the Trade Show to make the necessary disposal arrangements for any hazardous waste materials.

HOURS OF OPERATION

- The standard hours of operation for the administrative staff are Monday thru Friday from 8:30 a.m. to 5:30 p.m. (787-641-7722)
- Our standard operating hours for client-leased spaces are 7:00 a.m. to 11:00 p.m. daily. For any special requests, please discuss with your Event Manager.

INSURANCE

All licensees are required to provide a Certificate of Insurance. Specific requirements are referenced in the Use License Agreement. Original Certificate(s) must be furnished to the Puerto Rico Convention Center not later than two weeks prior to the first move-in day of the event. When an event is booked within two weeks or less than the date of the first move-in day, and the client does not have an active policy on record with the PRCC, AEG will automatically supply, at the client's expense, the appropriate insurance policy. No client is allowed to move-in without an approved (by Finance Department or General Manager) insurance policy.

The event's promoter must present an insurance policy for the Puerto Rico Convention Center that should include a minimum of \$1million for Commercial/General Liability, Auto Liability, Worker's Comp and Employer's Liability. Cancellation must be for 30 days.

A sample copy of an acceptable insurance certificate is located in the **Certificate of Insurance** Information at the end of this Event Planning Guide (see page 51). It is very important that the wording of the Description of Operations includes all the additional insured mentioned, event name and date. The certificate holder must be identical as shown in our documentation.

INTERNET

Internet is an exclusive service provided by **PSAV** (Presentation Services Audiovisual).

KEYS – ROOM SECURITY

Request for keys should be made through the Event Manager and all keys must be returned on the last day of the event. If keys are not returned, a charge of \$100.00 will be included at settlement. In compliance with NFPA Life Safety Code doors cannot be blocked, chained, or altered in any way. The PRCC reserves the right (at all times) to access any area if necessary. Please see attached Services

Rate Sheet for rates at page 37.

LIGHTING

- **EXHIBIT HALLS**

Exhibit halls contain both HID lights and halogen lighting. Please note that HID lights take **approximately 12 minutes** to fully illuminate.

Fifty percent (50%) "Work lights" will be provided at no charge in exhibit halls during move-in and move-out. One hundred percent (100%) "Show lights" will be provided one (1) hour prior to event opening and meetings. Lighting requests outside these parameters will be charged at the prevailing hourly rate.

- **MEETING ROOMS**

Meeting rooms are equipped with fluorescent and dimmable incandescent lighting. Panels in each meeting room allow lighting to be adjusted to suit various functions. Room lighting will be programmed according to the event schedule provided to the Event Manager.

LOADING DOCK

There are a total of 22 loading docks at the Center. To maintain safe and efficient operations, the Center will retain complete control over all loading docks. Licensee is responsible for all associated labor and space costs. The Center does not maintain a marshalling yard on its premises.

Licensees will be required to supply a detailed agenda covering all move-in and move-out activities, including anticipated freight deliveries, general service contractor materials and exhibitor access times. The Center may mandate changes in said agenda to maintain the smooth operation of your event and any other events operating concurrently in the Facility.

Please note that there are no loading docks associated with the meeting rooms or ballroom. If you are having an event in these areas and will need an area to load/unload, please discuss this with your Event Manager.

LOST AND FOUND

All lost and found articles are logged and placed in our Security Office. We attempt to identify the owner and return all articles. To inquire about lost items, contact the Security Manager at ext. 2060.

METAL DETECTORS

The usage of metal detectors is exclusive from the PRCC and is available for rent upon request. Please see attached Equipment Rate Sheet for rates at page 35.

P.O.V. DELIVERIES

P.O.V's are privately owned vehicles, such as passenger cars, mini-vans, or small company vehicle, as distinguished from trucks, tractor-trailers, and other "over the road" type vehicles. P.O.V. deliveries usually consist of pop-up displays, small office equipment or boxes of literature. All other P.O.V's that wish to unload on their own will be directed to the designated unloading area. The marshalling of P.O.V. self-unloaders will require additional staff provided by the general service contractor and these charges will be incurred by Licensee. The self-unloading of P.O.V.'s in the designated unloading area will require a minimum of two people; one person to accompany the freight and one person to park the vehicle immediately after unloading. Any vehicle left unattended will be ticketed and towed at the owner's expense. Drayage service will be available for exhibitors without the minimum of two people and/or with larger vehicles and shipments from common carriers. Material handling equipment will not be available for exhibitor's personal use.

PARKING

The Center has approximately 2,150 on-site parking spaces. Parking is managed by **USA Parking** and is generally on a first come first serve basis. Parking rates for self-parking is a flat fee of \$10 (subject to change). Please contact the Event Manager to request parking passes. Any request must be in writing from the Licensee. Additional charges may apply. Valet parking services is also available upon request at a \$16.00 rate per car.

PYROTECHNY

The use of pyrotechny is strictly prohibited inside of building.

PLUMBING

Compressed water and drain hook ups for exhibit booths are provided by the official show Electrical Contractor.

PRESS

Your Event Manager should be notified whenever you expect members of the press to attend your event.

PUBLIC AREAS

Lobbies, concourses, and the food facilities are considered public areas and not under Licensee control. **All activities using public areas**, such as registration, special exhibits or displays, temporary advertising, etc., **must be noted on the Floor Plan in advance to be approved by the PRCC and the Fire Marshal**. Please note that clear access must be maintained for concurrent events, as well as to all restaurants, cafeterias, lounges, permanent food service facilities, restrooms, telephones, elevators for disability access, and all exit or entrance doors. Service desks and related work stations are not permitted in any public area. Motorized vehicles, forklifts, gas or electric carts, etc., may not be operated in lobbies, concourses or any carpeted area of the PRCC. Heat tape and double face tape may not be used on carpeted floors. Additionally, installations of

carpet runners, show carpet or other temporary floor coverings over permanent carpet must be approved in advance.

- **ALTO GRANDE CAFÉ & AROMAS CAFÉ – FOOD & BEVERAGE PORTABLE CONCESSION STANDS:** All stations have permanent locations on public areas of the facility. Contact your Event Manager for more details on locations and hours of operations.

PUERTO RICO SALES TAX

The Treasury Department (Departamento de Hacienda) of Puerto Rico requires specific paperwork before the opening of a show. At the end of this document you will find the Puerto Rico Sales Tax letter detailing the specific requirements and additional information as a reminder. See page 52.

NOTE: Show managers are responsible to comply with the new tax laws since November 15, 2006 established by the government of Puerto Rico.

RESERVATION REQUEST FORM

A tentative hold reservation form (in Spanish and English) can be found at the end of this Event Planning Guide. A tentative hold reservation is valid for up to 45 days after receipt of confirmation. Dates will be released without notice if the event is not confirmed via delivery of an executed Use License Agreement/contract and deposit.

RIGGING

Rigging at the PRCC must be approved in advance by Center Management and must comply with industry standards. All rigging to PRCC structures must be done by approved Center's best contractors. **PSAV** has sole exclusivity over all rigging at the Ballroom. The client can only take over rigging in the Exhibit Hall for light weight aisle signs, banners used for trade shows or consumer shows. Anything over 100 pounds in Exhibit Halls, is exclusively managed by Exhibit Hall PSAV or LA Rigging. Please contact your Event Manager for more information.

ROOM SET-UPS

Suggested capacities for meeting facilities are provided in Section IV, Facility Specifications. The chart reflects the maximum amount of seating allowed with a standard head table set in each room. Capacities will vary with the addition of staging, food service tables, dance floors, or audio-visual requirements. Contact your Event Manager to confirm room capacities prior to preparing room specifications.

- Meeting Rooms** - One basic set-up is included in the rental of all meeting rooms: theater, classroom, conference, or banquet style; a head table for two and one registration table outside the room. Any additional equipment such as linens, podium, dance floor, tablecloths for classroom tables, staging, or extra tables can be provided at an additional charge. See the Equipment Inventory & Rates for a listing of all equipment and current prices

at page 35. Any change/additions in the set-up, i.e., classroom to theater style, during your event will result in an additional charge. Please refer to the Services Section for rates. (Please note that the PRCC does not provide tablecloth or linens for classroom tables as a regular meeting room set. Linen can be provided for an additional charge.) Linens will be provided for banquet tables if there is a service of Food and Beverage.

- The meeting rooms at the PRCC were designed to be operated principally as general assembly and meeting room facilities and generally not as exhibit facilities. Exhibits permitted in the meeting rooms are traditionally limited to table tops or pop-up exhibits. Exhibits of a more elaborate nature should be approved by the PRCC prior to the date of the event.
- The movement of equipment and supplies into the meeting room is limited to items that can be hand carried or dollied. NO forklifts or electric carts will be allowed on the carpet. Freight access is through the loading docks.

B. Ballrooms - All uses of the Ballroom will be subject to equipment rental and/or set-up / breakdown labor charges. One basic set-up is included if the rental of ballroom is theater, classroom, conference, or banquet style. Additional costs may also be incurred for changes/additions. Any change/additions in the set-up, i.e., classroom to theater style, during your event will result in an additional charge. (Please note that PRCC does not provide tablecloth or skirting for classroom tables as a regular meeting room set. Linen can be provided for an additional charge.) Linens will be provided for banquet tables if there is a service of Food and Beverage. PRCC will not rent equipment to exhibitors or booth component.

C. Exhibit Halls - All uses of the Exhibit Halls will be subject to equipment rental and/or set-up / breakdown labor charges. Additional costs may also be incurred for changes/additions. Any change/additions in the set-up, i.e., classroom to theater style, during your event will result in an additional charge. (Please note that the PRCC does not provide tablecloth or skirting for classroom tables as a regular meeting room set. Linen can be provided for an additional charge.) Linens will be provided for banquet tables if there is a service of Food and Beverage. The PRCC will not rent equipment to exhibitors or booth component.

Additional room sets will be quoted on a per chair/ per table and labor call basis, following a review of your overall requirements if change orders are needed. All changes on the day of event will result in additional charges for a labor call basis.

All request of services or equipment made by licensee must be paid prior to end of event.

NOTE: For security reasons all chairs at Ballroom, Meetings rooms and Exhibits Halls need to be hooked at all times.

SECURITY

-SEE RULES AND REGULATIONS FOR INFORMATION ON SECURITY GUIDELINES-

The Puerto Rico Convention Center maintains in-house security for the premises only. The Building Security Staff maintains 24-hour security coverage for perimeter areas, internal corridors and life safety alarm system. Building Security Staff will also secure exterior and interior access doors as well as monitor internal traffic flow. All incidents of injury, vandalism, fire, theft, etc. should be reported to the Security Office immediately at extension 2060. Following notification of any incidents, building Security Staff will initiate appropriate reports and investigations.

Security is required depending on the type of event. It is mandatory for events with more than 800 attendees. Event Security can be arranged through the PRCC or with a pre-qualified security contractor. All outside security contractors must comply with **Contractor Requirements** and be approved by the PRCC Security Director.

The safety and security of all patrons of the Puerto Rico Convention Center is the highest priority of the staff and management of the PRCC. Towards that goal, the PRCC maintains a list of pre qualified security companies approved to provide services for events held at the PRCC. Please contact your Event Manager for the list of our ***Pre-Qualified Security Providers***.

Each qualified security company is available to assist the show manager in determining and designing adequate security coverage for specific show needs. Criteria such as number of patrons, entrances/exits used, traffic and pedestrian flow, transportation access, volume and product display are used to develop the staffing plan. **No armed security is permitted at the PRCC.**

POLICE/SECURITY

Any arrangement for armed security needs to be arranged through Security. The Security Manager needs to approve armed security personnel. Only persons pre-approved by the Security Manager are allowed to work in the center as armed security.

SIGNAGE AND DECORATIONS

Standing banners are accepted and recommended. Signs, decorations and related materials may not be taped, tacked, stapled, nailed, etc. to painted surfaces, columns, fabrics, ceilings or decorative walls in the Center. Center permanent signs, banners, etc. may not be blocked or distorted in any manner. Temporary signs may not be attached in any manner to permanent Center signage.

Banners are allowed in the Center, although there are restrictions as to what, where, when and how the banners may be hung. Under no condition will signs or banners be taped, hung or otherwise attached to the Center's glass curtain wall. **NO EXTERIOR** banners are permitted. Consult your Event Manager with the details

of every banner to be hung. Adhesive backed decals and stickers may not be distributed in the Center. Any costs incurred by the Center for the removal of these items will be charged to Licensee. Distribution of flyers in public areas such as parking lots, foyer, and lobby areas is permitted. **The use of helium balloons is prohibited. Costs associated with violation of this are the responsibility of the Licensee, as described herein before.**

SHUTTLE DROP-OFF / PICK-UP

The primary drop-off/pick-up location for shuttle busses, taxis and special needs patrons is directly in front of the Center's main (north) lobby.

SMOKING POLICY

The Puerto Rico Convention Center is a smoke-free building (law #40, March 2007); no smoking of any kind is permitted in the building.

SPECIAL NEEDS FACILITIES

In accordance with the ADA, the Center provides ramp access, restroom facilities, Braille elevator buttons, phone and fire alarms for the hearing impaired, patrons with disabilities, and wheelchairs.

SPONSORS

Exhibit Hall

- **Signage:** Currently the PRCC has permanent sponsor signage inside Exhibit Halls (A, B and C) and in other public areas. Sponsor permanent signage cannot be taken off or be blocked. For more information please contact your Event Manager.

SUB-CONTRACTORS

All sub-contractor operations and their employees must maintain generally accepted safe operating practices and follow all OSHA guidelines to ensure a safe workplace. All sub-contractor employees must use the designated employee entrances/exits and must have proper identification badges for access to authorized areas. For Rules and Regulations & Subcontractor Building Manual see pages 53.

TAPE

The Center requires the use of SURETAPE **PC 628 GAFFERS** tape or an approved equivalent thereto. This tape can be purchased thru your Event Manager upon previous request. Licensee and service contractors are responsible for the removal of all tape and residue marks from the exhibition hall(s), concourse and meeting room floors. The use of high residue tape is prohibited on terrazzo floors and carpeted areas. Tape or residue left on ANY surface will be removed by the Center and the cost for the removal will be billed to Licensee. Note: Every cable must be taped down for the security of our guests and employees.

TELECOMMUNICATIONS

The telecommunications exclusive provider is **PSAV**. This includes all remote high speed Internet as well. The facility can provide Internet connectivity at any

speed from a 256kbps up to 20mbps. All meeting rooms and ballrooms are equipped with Ethernet connection and capabilities. Telephones are installed and billed per order specifications. A service order form can be found at the end of this Event Planning Guide.

TRAFFIC CONTROL

Traffic control for all areas within the Convention Center District will be provided by PRCC Security. Please discuss any concerns for your particular event with your Event Manager. The Center reserves the right to require minimum levels of traffic control staffing at Licensee's expense.

TREASURY DEPARTMENT

In accordance with the local Treasury Department (Departamento de Hacienda de Puerto Rico) laws you are required to provide the following documentation for all events that are to take place at the PRCC:

NOTE: All exhibitors must comply with this requirement as well.

- Copy of Merchant Registry Certificate – Model SC2918
- Original Certificate for Exempt Purchases FORM 2916 – attached at the end of this document you will find the document in English and Spanish.

UTILITIES

SEE AIR-CONDITIONING, LIGHTING & PLUMBING SECTIONS

VALET SERVICE

Valet service can be arranged upon request. Please contact your Event Manager if you feel your event will need or benefit from this service. Exclusive service of Valet Parking is offered by **USA Parking**.

WI-FI SERVICE

Free wi-fi will be accessible to clients and partners on the first level near Alto Grande Café and Lobby Lounge and second level on Mezzanine Foyer (in front of Aromas Café).

Equipment, Services & Utilities

Terms and conditions:

1. Prices subject to change.
2. All equipment is to be set up by the PRCC personnel and remains the property of the Center.
3. Certain items on this list may be provided free of charge as part of the base rental.
4. Additional charges may apply on additional equipment requested on the spot. Please contact your Event Manager for details.
5. Some quantities are limited; please check with your Event Manager for availability.

Equipment	Price
Chairs	
Padded Meeting Room Chair	Ask Event Manager for Quote
Padded Ballroom Chair	Ask Event Manager for Quote
Bleachers 104' x 81' (seats a maximum of 1,053 ppl in chairs)* For more details regarding bleachers contact Event Manager	\$2,226.25 (with chairs)
Meeting Room Risers	
6'x8' section 16", 24", 32"high	\$24.00/section
Performance Staging	
4'x8' section 36"-56" high (*Largest capacity 40x60)	\$32.00/section
Handicapped ramp 36" (40 feet long)	NO CHARGE
Tables & Linens	
All tables have plastic laminate tops	
18"x6' (Classroom) – Bare	Ask Event Manager for Quote
18"x6' (Classroom) – w/ linen	Ask Event Manager for Quote
18"x8' (Classroom) – Bare	Ask Event Manager for Quote
18"x8' (Classroom) – w/ linen	Ask Event Manager for Quote
30"x6' – Bare	Ask Event Manager for Quote
30"x6' – w/ linen	Ask Event Manager for Quote
30"x8' – Bare	Ask Event Manager for Quote
30"x8' – w/ linen	Ask Event Manager for Quote
72" Round	Ask Event Manager for Quote
Cocktail (36") or Highboy tables (30") – Bare or with linen	Ask Event Manager for Quote
Linen for tables – White	\$6.50/ea
Note: Tables and chairs are not rented for Exhibit Halls or Events with exhibitor's component.	
Miscellaneous	
Easels	\$20
Flag with Pole (US & Puerto Rico)	\$10 each/day
Acrylic Podium	\$45.00/day
Standing Banner + Art	\$30.00 w/ art included
Standing Banner Frame 19"x21"	\$25.00
Rope & Stanchion (each section)- each section covers 6 - 8 feet	\$12.00/day
Bike Barricade (each section)	\$16.00/day
Dance Floor - 3'x3' sections	\$6.50/section
Pipe & Drape - 50 feet or less (black & blue)	\$15.00 p/linear feet
Pipe & Drape - 51 feet and above (black & blue)	\$7.50 p/linear feet
Red Carpet: 12w x 75 long	\$300.00 per day
Green, Grey Carpet: 10wx75 long	\$300.00 per day
Ribbon Cutting Scissors	\$25/day
Metal Detectors (hand held) (10)	\$25 each
Metal Detectors (walk-thru) (2)	\$75.00 per day
Handicapped Chairs (wheelchairs)	Upon request & availability
Chair covers (white) – only for classroom and banquet style	\$3.00 each/day
Trash cans – small: Qty (10) / large: Qty (80)	\$5 each/day / \$8 each/day
Recyclable trash cans – large plastic gluttons: Qty (30)	\$8 each/day
Light Tower	\$250.00/day
Turn Styles	\$75/ each

Additional Charges:

Changeovers *(24 hours or less prior to event)	Price
Adding, removing or changing chairs and/or tables (1-200)	\$200.00
Adding, removing or changing one piece of stage or dance floor	\$100.00
Placement or changing of pipe & drape or rope & stanchion	\$100.00

Floor plan Changes *(24 hours or less prior event)	Price
Ballroom A	\$1,500.00
Ballroom B	\$1,000.00
Meeting Rooms	\$500.00
Exhibit Hall (per exhibit)	\$3,000.00
Terrace	\$500.00
PRCC set up delay because of a decorator, etc.	\$500.00

Services	Price
Housekeeping & Janitorial Services	
Labor (4 hour minimum)	\$18.00/hr
Compactor - first pull - 1 per Exhibit Hall and Ballroom (trade show)	\$500.00
Compactor - additional pulls	\$190/each
Trash Cans - 50 gals - Recycling	\$5.00/day
Trash Cans - 50 gals	\$5.00/day
Aisle Cleaning Hall A & C (no booths)	Ask Event Manager for Quote
Aisle Cleaning Hall B (no booths)	Ask Event Manager for Quote
Aisle Cleaning Ballroom A	Ask Event Manager for Quote
Aisle Cleaning Ballroom B	Ask Event Manager for Quote
Booth Cleaning 10x10	Ask Event Manager for Quote
Booth Cleaning 10x20	Ask Event Manager for Quote
Booth Cleaning 20 x 20	Ask Event Manager for Quote
Post Event Cleaning	Ask Event Manager for Quote
Set-up Labor - Meeting Rooms & Ballroom	\$15.00/hr
Event & Security Services	
Emergency Medical Technician (4 hour minimum)- Exclusive	\$37/hr
Ambulance Service (4 hour minimum)- Exclusive	\$105/hr
Security Officer (4 hour minimum)	\$18.00/hr
Security Supervisor (4 hr minimum - required after 5 Officers)	\$25.00/hr
Fire Marshall Inspection (Special event floor plan approval)	\$20 per booth + \$55 Handling Fee or \$100 floor insp. + \$55 PRCC Handling Fee
Rekey	\$25.00/each
Master Key	\$35.00
Additional Keys	\$15 each
Lost Keys	\$100.00 each
Engineering Services	
Air-Conditioning - Exhibit Halls A&C only for move-in and move-out	\$1,200/day
Air-Conditioning - Exhibit Hall B only for move-in and move-out	\$2,000/day
Air-Conditioning - Meeting Rooms only for move-in and move-out	50% of room rental rate
Building Illumination- Colors Available: Red, Green, Yellow, Blue, Pink *Requires 3 weeks notice in advance to submit request.	\$2,500

Utilities	Price
Electrical	Rate Per Event
120 volts/1 phase/60Hz	
20 Amp Outlet	\$100.00
208-230 volts/3 phase/60Hz	
30 Amp Outlet	\$250.00
60 Amp Outlet	\$550.00
100 Amp Outlet	\$700.00
200 Amp Outlet	\$1,000.00
400 Amp Outlet	\$1,600.00
Electrical Attendant	\$40/hour
Electrical Equipment	
Panel Box 30amp + extension	\$100.00
Cam Lock 100Amp + extension	\$250.00
30amp extension	\$40.00
Additional Labor	\$60.00/hr
Utilities	
Potable Water Fill/Empty:	
0-500 gallons	\$125.00
500+ gallons	Call for quote
Compressed Air Connection	\$175.00
Cold Water Connection	\$150.00
Drain Connection	\$100.00
Water Connector (each)	\$25/day
Additional Engineering Labor	\$55.00/hr

Revised October 2015

Policies and rental rates outlined above are subject to change without notice.

Convention Center SPECIFICATIONS

Level I



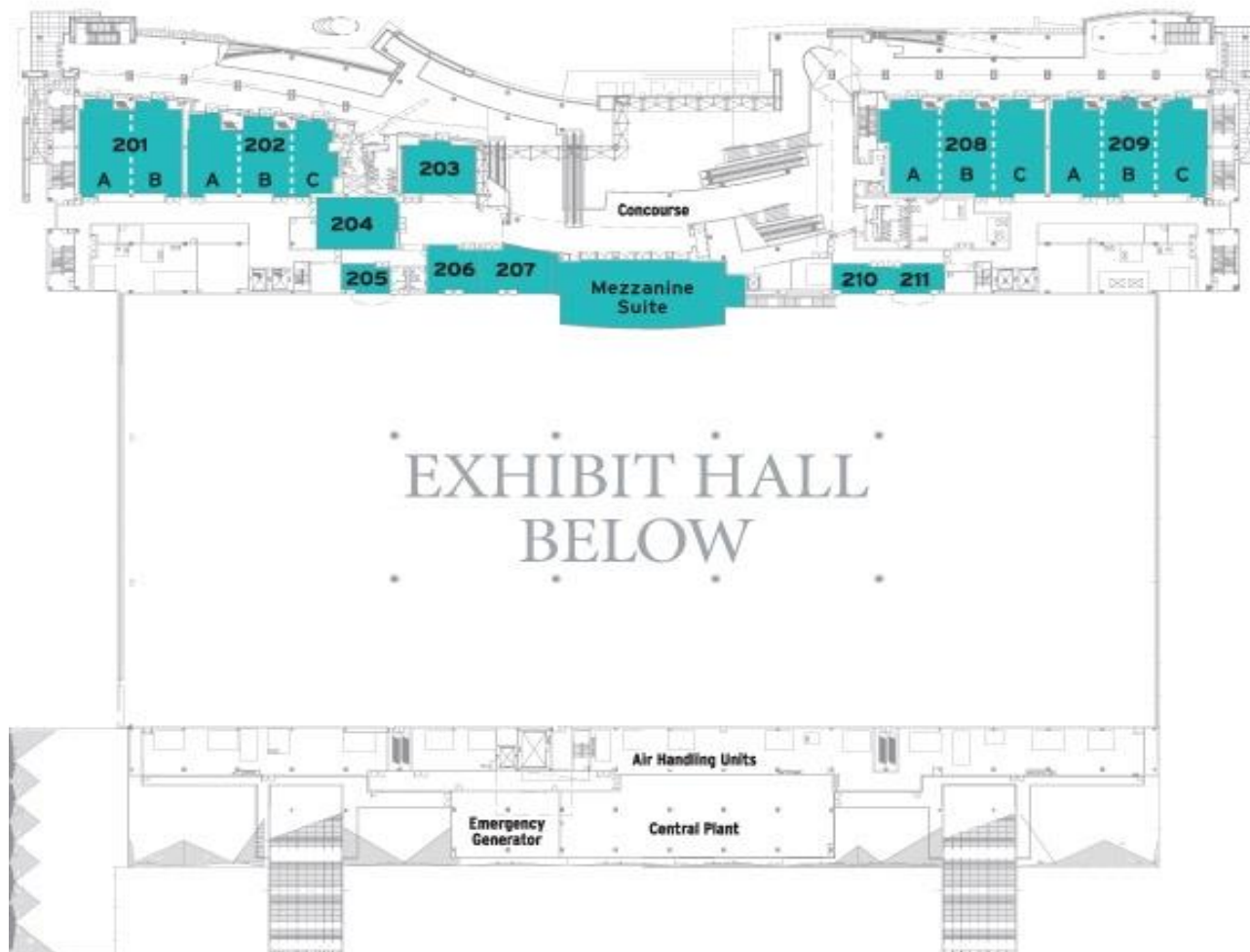
Level One

	Feet or Square Feet					Meter or Square Meters					Seating Capacities			
	Area	Length	Width	Height		Area	Length	Width	Height		Theater	Banquet	Reception	Classroom
Exhibition Hall	151,886	266	571	30		14,774	83	178	9.4		16,576	7,560	12,000	7,605
Hall A	40,200	268	150	30		3,864	84	46	9.4		4,140	1,980	3,500	2,145
Hall B	71,288	266	268	30		6,889	83	83	9.4		6,510	3,600	6,500	3,315
Hall C	40,200	268	150	30		3,948	84	47	9.4		4,140	1,980	3,500	2,145
Meeting Rooms (Total)	15,860					1,521								
Meeting Room 101 (Total)	3,304	59	56	16		324	18	18	4.9		334	160	336	160
101A	1,711	59	29	16		162	18	9	4.9		156	80	168	99
101B	1,566	58	27	16		144	18	8	4.9		156	80	168	99
Meeting Room 102 (Total)	4,263	49	87	16		405	15	27	4.9		353	200	400	198
102A	1,400	50	28	16		144	16	9	4.9		121	60	137	81
102B	1,470	49	30	16		135	15	9	4.9		121	60	137	81
102C	1,305	45	29	16		126	14	9	4.9		102	50	126	58
Meeting Room 103(Total)	3,363	59	57	16		324	18	18	4.9		344	200	337	186
103A	1,652	59	28	16		162	18	9	4.9		172	80	168	93
103B	1,652	59	28	16		162	18	9	4.9		172	80	168	93
Meeting Room 104 (Total)	4,930	58	85	16		468	18	26	4.9		456	280	505	260
104A	1,624	58	28	16		162	18	9	4.9		156	80	158	99
104B	1,740	58	30	16		162	18	9	4.9		156	80	179	99
104C	1,566	58	27	16		144	18	8	4.9		156	80	168	99
Concourses	9,564					888								
Prefunction	4,826					448								

Level II



LEVEL 2



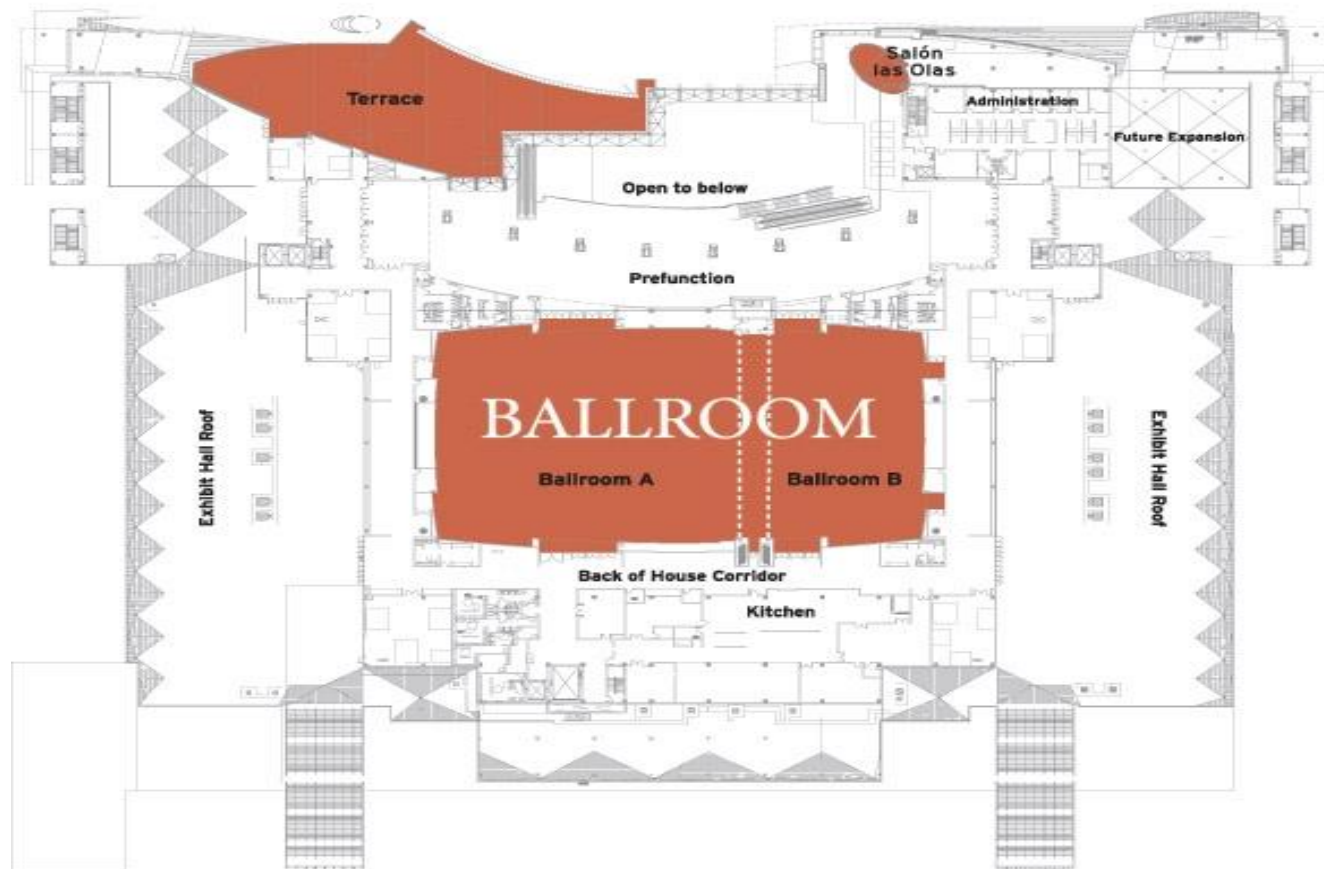
Level Two

	Feet or Square Feet					Meter or Square Meters					Seating Capacities			
	Area	Length	Width	Height		Area	Length	Width	Height		Theater	Banquet	Classroom	Reception
Meeting Rooms (Total)	17,464					1,686								
Meeting Room 201 (Total)	3,363	59	57	16		324	18	18	4.9		288	160	190	336
201A	1,711	59	29	16		162	18	9	4.9		144	80	90	168
201B	1,652	59	28	16		162	18	9	4.9		144	80	90	168
Meeting Room 202 (Total)	4,067	49	83	16		390	15	26	4.9		353	180	200	389
202A	1,450	50	29	16		144	16	9	4.9		126	60	84	137
202B	1,421	49	29	16		135	15	9	4.9		126	60	84	137
202C	1,196	46	26	16		112	14	8	4.9		105	50	56	115
Meeting Room 203	1,276	44	29	15		126	14	9	4.6		147	70	80	147
Meeting Room 204	1,408	44	32	15		140	14	10	4.6		150	90	96	147
Meeting Room 205	468	26	18	15		49	8.1	6	4.6		38	20	30	40
Meetin Room 206	900	30	30	15		81	9	9	4.6		72	40	49	84
Meetin Room 207	1,053	39	27	15		96	12	8	4.6		106	60	60	116
Meeting Room 208(Total)	4,988	58	86	16		486	18	27	4.9		600	280	327	516
208A	1,682	58	29	16		162	18	9	4.9		170	80	99	168
208B	1,740	58	30	16		162	18	9	4.9		170	80	99	180
208C	1,624	58	28	16		162	18	9	4.9		170	80	99	168
Meeting Room 209(Total)	5,046	58	87	16		486	18	27	4.9		567	280	315	516
209A	1,682	58	29	16		162	18	9	4.9		156	80	99	168
209B	1,740	58	30	16		162	18	9	4.9		156	80	99	180
209C	1,624	58	28	16		162	18	9	4.9		156	80	99	168
Meeting Room 210	493	29	17	15		45	9	5	4.6		40	20	27	35
Meeting Room 211	493	29	17	15		45	9	5	4.6		40	20	27	50
Mezanine Suite	3,906	42	93			377	13	29			320	180	195	400
Concourses						888								
Prefunction	4,826					448								

Level III



LEVEL 3



The drama of the ballroom is breathtaking, creating the illusion of a moonlit night. The world's largest chandelier is majestically set to sprinkles moonbeams on a carpet reminiscent of the ocean.

This multipurpose, column-free 39,500 sq ft/

3,670 sq ft/1,301 sq m and one at 25,500 sq ft/2,369 sq m

Dimensions: 145 ft/44.2 m x 278 ft/ 84.7 m

Capacity: 4,388 theater seating; 3, 290 banquet seating; 4,158 reception.

Ballrooms: One divisible into two sections, one section at 14,000 sq ft/1,301 sq m and one at 25,500 sq ft/2,369 sq m

Ceiling Height: From 26 rft/7.9 m to 45 ft/13.7 m

Floor Load: 125 lbs per sq ft/610 kg per sq m

Power: Quadruplex convenience outlets at 30 ft/9.1m centers on perimeter walls, two each 120-volt, 30-amp circuits. Three 208 volt, 100-amp, 3-phase connections located in the service corridors. Two 208-volt, 400amp disconnect for stage us. Duplex convenience outlets 208-volt, 30-amp at 30 ft/9.1 m centers each way.

Ballroom Terrace: 12,800 sq ft/1,189 sq m of space with open view to the bay

Level Three

	Feet or Square Feet					Meter or Square Meters					Seating Capacities			
	Area	Length	Width	Height		Area	Length	Width	Height		Theater	Banquet	Classroom	Reception
Ballroom Total	40,572	147	276	26-45		3,956	46	86	8-14		3,900	2,130	2,676	3,934
Ballroom A	24,990	147	170	26-45		2,385	45	53	8-14		2,340	1,320	1,710	2,450
Ballroom B	15,900	150	106	26-45		1,551	47	33	8-14		1,260	590	858	1,288
Terrace	17,052	203	84			1,638	63	26				600		1,200
Prefunction	2,651					2,104								



CERTIFICATE FOR EXEMPT PURCHASES

Transaction date: Month _____ Day _____ Year _____

Invoice, receipt or
transaction number:

PART I MERCHANT SELLER'S INFORMATION

Address

Municipality, State

Zip Code

PART II PURCHASER'S INFORMATION

1.a. I certify that I am engaged in business in Puerto Rico and that my Merchant's Registration number is:

b. The North American Industry Classification System (NAICS) code that appears on my Merchant's Registration Certificate is

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 and the activity's description is the following: _____.

[illegible]

3. Indicate the reason for the exemption or exclusion and provide the requested information, as applicable:

- a. ☐ Reseller
b. ☐ Manufacturing Plant
c. ☐ Business to Business Services
d. ☐ Federal Government (Agency _____)
e. ☐ Commonwealth of Puerto Rico (Agency _____)
f. ☐ Farmer (Bona Fide Farmer's Number _____)
g. ☐ Direct Pay Permit (Total Exemption Certificate Number _____)
h. ☐ Savings and Credit Cooperative or Cooperative Ruled by Act No. 239 of September 1, 2004
i. ☐ Special Acts (Act No. _____)

4. I am engaged in the business of _____ and I mainly sell _____.

5. I am purchasing:

- a. ☐ Tangible personal property for resale
- b. ☐ Raw materials
- c. ☐ Machinery and equipment used in manufacturing
- d. ☐ Services provided to a business
- e. ☐ Tangible personal property according to special exemption granted under classifications 3.d. through 3.i. indicated above.

6. Describe the tangible personal property, services, raw materials, or machinery and equipment that you are purchasing:

PART III PURCHASER'S CERTIFICATION

I hereby declare under penalties of perjury that this certificate has been examined by me, and that to the best of my knowledge and belief all the information provided herein is true, correct and complete. I also certify that:

- I am the merchant, or I am duly authorized to represent the merchant purchaser in the signature of this Certificate for Exempt Purchases.
- I will only use this certificate to buy taxable items for which I am entitled to claim an exemption or exclusion.
- If I acquire taxable items, but I use or consume them for non-exempt purposes in Puerto Rico, I will report and pay the sales and use tax directly to the Department of the Treasury.

Purchaser's name

Purchaser's signature

Address

Municipality

State

Zip Code

Telephone

Modelo SC 2916 Rev. 27 ago 13	Estado Libre Asociado de Puerto Rico DEPARTAMENTO DE HACIENDA CERTIFICADO DE COMPRAS EXENTAS (Propiedad Mueble Tangible y Servicios Exentos) Fecha de la transacción: Día Mes Año	Para uso del vendedor Número de factura, recibo o transacción:
El propósito de este Certificado de Compras Exentas es relevar al comerciante vendedor de su obligación de cobrar y remitir el impuesto sobre ventas y uso en la venta con respecto a la cual este Certificado de Compras Exentas se emite.		
PARTE I INFORMACION DEL COMERCIANTE VENDEDOR		
Nombre del Vendedor		
Dirección		
Municipio, Estado		Código Postal
PARTE II INFORMACION DEL COMPRADOR		
1.a. Certifico que llevo a cabo negocios en Puerto Rico y que mi número de Registro de Comerciantes es:		
b. El código del sistema de clasificación de la industria norteamericana (NAICS) que aparece en mi Certificado de Registro de Comerciantes es y la descripción de la actividad es la siguiente: _____.		
2. Si es una agencia del Gobierno del Estado Libre Asociado de Puerto Rico o del Gobierno Federal, provea su número de identificación patronal:		
3. Si es un diplomático, provea el número de tarjeta de exención emitida por el Departamento de Estado de los Estados Unidos: y la fecha de expiración de la misma: Día Mes Año		
4. Si es un individuo afectado por un desastre (Sección 6080.12 del Código de Rentas Internas de Puerto Rico de 2011, según enmendado (Código)), provea su número de licencia de conducir o pasaporte:		
5. Indique la razón para la exención o exclusión y provea la información solicitada, según aplique:		
a. Revendedor (IVU Municipal)	h. Agricultor (Número de Agricultor Bona Fide _____)	
b. Revendedor Elegible	i. Permiso para Pagar el Impuesto sobre Ventas y Uso Directamente al Secretario (Número de Certificado de Exención Total _____)	
c. Planta Manufacturera	j. Cooperativa de Vivienda Regida por la Ley 239-2004	
d. Servicios Provistos de Negocio a Negocio (excepto los servicios indicados en la Sección 4010.01(nn)(2)(A) del Código)	k. Diplomático (País o Misión _____)	
e. Servicios Provistos por Personas cuyo Volumen de Ingresos es Menor o Igual de \$50,000	l. Leyes Especiales (Ley Núm. _____)	
f. Gobierno Federal (Agencia _____)	m. Exportación	
g. Gobierno del Estado Libre Asociado de Puerto Rico (Agencia _____)	n. Individuo Afectado por un Desastre (Sección 6080.12 del Código)	
	o. Distribuidor al Por Mayor de Manufacturero	
6. Estoy dedicado al negocio de _____ y principalmente vendo _____.		
7. Estoy comprando:		
a. Propiedad mueble tangible para la reventa (IVU Municipal)		
b. Materia prima		
c. Maquinaria y equipo utilizado en la manufactura		
d. Servicios provistos a un negocio (excepto los servicios indicados en la Sección 4010.01(nn)(2)(A) del Código)		
e. Propiedad mueble tangible de conformidad con exención especial bajo las clasificaciones 5.f. a 5.o. arriba indicadas.		
f. Servicios de reparación provistos por personas con volumen de ingresos menor o igual de \$50,000 (Sección 4020.05(a)(1) del Código)		
g. Servicios de reparación capitalizables de propiedad mueble tangible y propiedad inmueble		
8. Describa la propiedad mueble tangible, los servicios, la materia prima, o la maquinaria y equipo que está comprando:		
PARTE III CERTIFICACION DEL COMPRADOR		
Declaro bajo penalidad de perjurio que este certificado ha sido examinado por mí, y que según mi mejor información y creencia toda la información provista en el mismo es cierta, correcta y completa. Además, certifico que:		
▪ Soy titular de derecho a exención por la razón indicada en la línea 5 de la Parte II, o estoy debidamente autorizado para representar al comprador en la firma del presente Certificado de Compras Exentas.		
▪ Utilizaré este certificado solamente para comprar partidas tributables para las cuales tengo derecho a exención o exclusión.		
▪ Si adquiero partidas tributables, pero luego las uso o consumo para fines no exentos en Puerto Rico, informaré y pagaré el impuesto sobre uso directamente al Departamento de Hacienda.		
▪ Que el Certificado de Revendedor Provisional, Certificado de Revendedor o el Certificado de Revendedor Elegible está vigente a la fecha de la transacción de la compra.		
Nombre del comprador		Firma del comprador
Dirección		Teléfono
Municipio	Estado	Código Postal
		47

INSTRUCCIONES

¿Quién deberá completar este formulario?

1. Todo comprador inscrito en el Registro de Comerciantes del Departamento de Hacienda, que posea un Certificado de Revendedor, Certificado de Revendedor Elegible o Certificado de Exención válido y que efectúe compras de propiedad mueble tangible para la reventa (IVU Municipal), materia prima y equipo utilizado en la manufactura;
2. Todo comprador inscrito en el Registro de Comerciantes del Departamento de Hacienda, que reciba servicios de otro comerciante inscrito en dicho registro, excepto los servicios indicados en la Sección 4010.01(nn)(2)(A) del Código;
3. Todo comerciante que reciba servicios de reparación por personas cuyo volumen de ingresos es menor o igual de \$50,000 (Sección 4020.05(a)(1) del Código);
4. Todo comerciante que reciba servicios de reparación capitalizables a propiedad mueble tangible y propiedad inmueble.
5. Toda agencia del Gobierno del Estado Libre Asociado de Puerto Rico o del Gobierno Federal que adquiera partidas tributables para uso oficial por dichas agencias;
6. Todo agricultor bona fide, debidamente certificado por el Departamento de Agricultura, que adquiera insumos agrícolas y maquinaria y equipo utilizado para dicha actividad agrícola;
7. Todo comerciante titular de un Certificado de Exención Total, el cual le permita pagar el impuesto sobre ventas y uso directamente al Secretario de Hacienda en lugar de pagarlo al vendedor;
8. Toda cooperativa de vivienda regida por la Ley 239-2004, que adquiera materiales o equipos que sean adquiridos para la prestación de los servicios que sean compatibles con sus fines y propósitos;
9. Todo diplomático que posea una tarjeta de exención válida emitida por el Departamento de Estado de los Estados Unidos, la cual le permita reclamar exención del impuesto sobre ventas y uso;
10. Toda persona cubierta por alguna ley especial que la exima del impuesto sobre ventas y uso;
11. Toda persona que adquiera partidas tributables para uso o consumo fuera de Puerto Rico; y
12. Todo individuo afectado por un desastre que adquiera partidas tributables que constituyan artículos de primera necesidad requeridos para la restauración, reparación y suministro de las necesidades y daños ocasionados por razón del desastre.

El comprador deberá entregarle este formulario al vendedor al momento de la compra junto con el Certificado de Registro de Comerciante, Certificado de Revendedor, Certificado de Exención o cualquier otro documento que evidencie la exención que solicita en este Certificado.

Este Certificado no debe ser enviado al Departamento de Hacienda.

Instrucciones al comprador

Para que sea válido, deberá completar el certificado en todas sus partes. Además, este certificado deberá estar firmado por un dueño, socio, oficial corporativo u otra persona debidamente autorizada para representar al comprador.

Si usted intencionalmente emite un Certificado de Compras Exentas fraudulento, será responsable del pago del impuesto sobre ventas y uso, y de las penalidades aplicables.

Instrucciones al comerciante

Si usted es un vendedor inscrito en el Registro de Comerciantes del Departamento de Hacienda y acepta un Certificado de Compras Exentas, estará relevado de su obligación de cobrar y remitir el impuesto sobre

ventas y uso. Estará obligado a conservar copia de este certificado como parte de sus expedientes por un período de 6 años, contado a partir de la fecha de presentación de la Planilla Mensual de Impuesto sobre Ventas y Uso, en la cual la transacción exenta sea informada.

Para su conveniencia, se provee un espacio en la esquina superior derecha de este formulario en el cual el comerciante vendedor podrá identificar el número de factura, recibo o transacción relacionado a la transacción para la cual este Certificado de Compras Exentas se emite.

Información adicional

Las transacciones de venta que no estén sustentadas por un Certificado de Compras Exentas válido estarán sujetas al cobro del impuesto sobre ventas y uso.

Para información adicional relacionada con el uso de este certificado deberá comunicarse con el Departamento de Hacienda, visitar cualquiera de los Distritos de Servicio al Comerciante, o referirse a las disposiciones de la Carta Circular de Rentas Internas Núm. 06-18 y la Carta Circular de Rentas Internas Núm. 13-04.

REQUIREMENTS FOR CERTIFICATE OF INSURANCE

1. Originals only - **NO photocopies.**
2. Name of insured on certificate must be **identical** to name on the Use License Agreement.
3. **Certificate Holder must read:**
AEG MANAGEMENT PR, LLC
PUERTO RICO CONVENTION CENTER DISTRICT AUTHORITY
PUERTO RICO CONVENTION CENTER
100 Convention Blvd
San Juan, PR 00907
4. **Description of Operations on the certificate must disclose**
Additional Insured Include: AEG MANAGEMENT PR, LLC, Puerto Rico Convention Center, Puerto Rico Convention Center District Authority, their directors, officers, members, agents, employees, affiliates and subsidiaries.
Event name, Dates (Move-in, Show, & Move-out)
5. **Cancellation** – no less than 30 days.
Contractor shall furnish insurance against any and all loss or claims arising out of the operations of its agents, employees, sub-contractors or invitees for the protection of AEG, their officers, directors, employees and agents. Said insurance shall be maintained with firms duly authorized to do business in Puerto Rico and holding a rating of A or better in the current AM Best's Manuals.
 - A. **Comprehensive General Liability**
a. \$1,000,000 Bodily Injury and Property Damage per occurrence.
Coverage shall include: Premises and operations, contractual, personal injury, Independent contractors and broad form property damage including completed operations
 - B. **Automobile Liability**

Bodily Injury	Property Damage
\$500,000 Per Person	\$250,000 Per Accident
	\$1,000,000 Combined Single Limit
 - C. **Employers' Liability**
\$100,000 Each Accident
\$100,000 Each Employee
\$500,000 Aggregate
 - D. **Worker's Compensation**
Puerto Rico Statutory Limits

ACORD

CERTIFICATE OF LIABILITY INSURANCE

DATE: 6/4/99

PRODUCER XYZ BROKERAGE INC. 123 PINE TREE DRIVE San Juan, PR 00910		THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. COMPANIES AFFORDING COVERAGE		
INSURED TENANT'S NAME MAILING ADDRESS		COMPANY A _____ INSURANCE COMPANY COMPANY B _____ COMPANY C _____ COMPANY D _____		
COVERAGES THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED NOTWITHSTANDING ANY REQUIREMENT TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.				
TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE	POLICY EXTERMINATION DATE	LIMITS
GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> OWNER'S & CONTRACTOR'S PROT <input type="checkbox"/> _____	XXXXXXXXXX	MM/DD/YY	MM/DD/YY	GENERAL AGGREGATE 1,000,000 PRODUCTS COMP/OP AGG 1,000,000 PERSONAL & ADV INJURY 1,000,000 EACH OCCURRENCE 1,000,000 FIRE DAMEAGE (1 FIRE) 50,000 MED EXP (1 PERSON) 5,000
AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS <input type="checkbox"/> _____	XXXXXXXXXX			COMBINED SINGLE LIMIT 1,000,000 BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE
GARAGE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> _____				AUTO ONLY (EA ACCIDENT) \$ _____ OTHER THAN AUTO ONLY \$ _____ EACH ACCIDENT \$ _____ AGGREGATE \$ _____
EXCESS LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> _____				EACH OCCURRENCE \$ _____ AGGREGATE \$ _____
WORKER'S COMPENSATION AND EMPLOYER'S ALIABILITY THE PROPRIETOR _____ PARTNER/EXECUTIVE _____ INCL OFFICERS _____ EXCL	XXXXXXXXXX			WC STATUTORY LIMITS EL EACH ACCIDENT 100,000 EL DISEASE—POLICY LIMIT 500,000 EL DISEASE-EACH EMPLOYEE 100,000
OTHER				
DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS Event name, Dates (Move-in, Show, & Move-out)				
CERTIFICATE HOLDER AEG MANAGEMENT PR, LLC PUERTO RICO CONVENTION CENTER DISTRICT AUTHORITY PUERTO RICO CONVENTION CENTER 100 Convention Blvd San Juan, PR 00907		CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION OF 30 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT. BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE COMPANY, ITS AGENTS OR REPRESENTATIVES AUTHORIZED REPRESENTATIVE OR AON RISK SERVICES, INC. OF ILLINOIS		

PUERTO RICO SALES TAX

All exhibitors selling merchandise from the show floor or taking orders on a retail basis must have a valid Puerto Rico Registration Certificate and must adhere to the local laws regarding sales/use tax collections for the City and Commonwealth of Puerto Rico. The registration certificates should be requested 30 days prior to the event (Form SC 2914.1 and Registro de Detallistas). Treasury Department imposes a 10.5% SUT (Sales & Use Tax) and San Juan Municipality imposes a 1% SUT. Giveaways are taxable based on cost. It is the responsibility of the individual exhibitor to obtain their own certificates.

Any taxable item temporarily introduced into PR which is directly related to trade shows, conventions, seminars or for other purposes and re-exported from PR by the same person who imported the same, is exempt as long the return is done within 60 days from the date of importation to PR.

It is on your best interest to get the registration certificates because they will be needed in order to do business in Puerto Rico. If you have an affiliate in Puerto Rico they should have the Registration Certificate from the Treasury Department (you will need a duplicate for your booth) and you will only need to register at the Municipality of San Juan.

For more information contact the following offices:

Departamento de Hacienda

(Treasury Department)

PO Box 9024140

San Juan, PR 009702-4140

Telephone (787)721-2020

ext.4017-4018

www.hacienda.gobierno.pr

San Juan Municipality

PO Box 9024100

San Juan, PR 00902-4100

Telephone (787)757-7300

www.sanjuancapital.com

For your convenience Treasury Department will be inspecting the shipments from the Puerto Rico Convention Center. Taxes will be collected at the end of the show based on the declared value of the merchandise in the bill of lading. In order to facilitate the release of the containers from the ports please make sure all the shipments include the following information:

Name of the Show:

Name of the Facility:

Address:

Puerto Rico Convention Center

100 Convention Boulevard

San Juan, PR 00907

Name of the Exhibitor and Booth number:

Shipping Information

Please make sure the company selected is aware of the local procedures. A commercial invoice and Air way bill will be needed in order to clear the shipment at the ports.

Rules and Regulations & Subcontractor Building Manual

This document reflects the policies and regulations developed and applied by the Puerto Rico Convention Center for subcontractors working at the Facility. Any rules and regulations imposed by show management for specific events are in addition to those stated in this document. The Facility rules and regulations are **applicable**, but not limited, to all **General Service Contractors** and Service Providers as defined below. The Puerto Rico Convention Center reserves the right to change, modify, or add to these rules and regulations without prior notice.

DEFINITIONS

- **Puerto Rico Convention Center Facility:** Consists of the Puerto Rico Convention Center (herein referred to as "Facility" or "Center").
- **AEG:** The Manager of the Puerto Rico Convention Center (herein referred to as "Operator" or "AEG").
- **Show Management:** The organization or individual contracting for the use of the Facilities (herein referred to as "Licensee").
- **Service Provider(s):** Any company, business entity or individual providing event related services directly to exhibitors or show management in addition to those provided by the General Service Contractor.
- **Contractor(s):** Consolidation of terms referring to all General Service Contractors and Service Providers.

The Facility is organized so that an Event Manager is assigned to every event. The Event Manager is the primary contact for the General Service Contractors, EACs, Service Providers and Licensees. All communication must take place between the Contractors and the Event Manager relative to activities taking place on-site. For information on Event Manager assignments, call 787-300-6761.

GENERAL RULES

Loading dock operating hours are from 7am until 11pm. Move-ins and Move-outs must be done within these hours. Any variances needed must be approved by the Operator and may include additional fees.

No soliciting is permitted in the Center or on Center premises.

The Center provides on an exclusive in-house basis telecommunications and food and beverage services.

The Center is a non-smoking facility

Flyer distribution is not permitted in public areas. Adhesive backed decals & stickers may not be distributed in the Center. Costs associated with the cleanup & related materials are the Licensee's responsibility.

A representative of the Center and the decorating company shall perform a pre and post show inspection of all event areas. It is the responsibility of the Center to provide event areas in a "clean" condition. It is the responsibility of the

cleaning company, contracted by the decorator, to return event areas to a minimum of a "broom clean" condition.

Vehicles approved to be inside the facility for exhibition need to have ¼ or less in the gas tank. Once the vehicle is established at its designated display site, the battery needs to be disconnected and a drop cloth must be placed under the car due to possible leakages. Insurance may be requested. Contact your Event Manager for details.

Furniture at public areas cannot be removed unless previously approved by AEG. If approved there will be a charge of \$100.

None of AEG, the Authority or the PRCC is responsible for any equipment, materials, etc. stored at the Facility.

Dragging or moving of any equipment on or across the terrazzo floor is **PROHIBITED**. Any damages will be billed to Licensee.

Exterior banners are **PROHIBITED** outside the Facility.

ABANDONED PROPERTY

The Service Provider and/or exhibitors, at the close of the show, must remove all materials from the contracted space. The Center WILL NOT provide storage or ship any abandoned property. Licensee shall be liable for the cost incurred in disposing of any materials left abandoned, including those that were not timely removed by the close of the show.

ANIMALS AND PETS

Animals and pets are not permitted in the Center except in conjunction with an approved exhibit, display, show, etc. In accordance with the ADA, service animals for the physically challenged are permitted and the owner will be fully responsible for his/her animals. The paperwork needed, if approved, are: copies of vaccination certificate, health certificate, municipal license/certificate and a licensed trainer needs to be present during show.

BUILDING EQUIPMENT

Contractors may not use, move, rearrange, or compress Facility equipment including, but not limited to: tables, chairs, brooms, risers, staging, ladders, podiums, trash receptacles, and tilt trucks without express written permission from the Operator. All Facility equipment used without permission will be confiscated or rental charges or fees may apply.

House lighting, ventilation, and air conditioning will be provided as required during show hours. Energy conservation is of prime concern and minimal light and comfort levels will be maintained during show move-in/out.

1. Any alteration or activity that could leave lasting effects or damage in the Center is not allowed.

2. Licensees and Service Providers will do a walk-through inspection with the Building Engineer (or his/her designee) on the 1st move-in day and the last day of move-out to check for damages. Licensee will be invoiced for any damages incurred during move-in, show, and move-out days.
3. All Center equipment (i.e., forklift, scissor lift, pallet jacks, or any type of carts) is not for loan or use by subcontractors.
4. All operators of forklifts, scissor lifts, boom lifts, genie lifts, or any lifts are required to have all appropriate valid certifications. Contact your Event Manager for details.
5. All electrical cords should be taped down immediately after placement. See "TAPE" section on page 75 for approved tape product.
6. Equipment and materials should not be leaned or placed against walls or any painted surfaces. Reasonable distance and care should be maintained at all times.
7. The use of nails, staples, tacks, tape, etc. is prohibited on walls, air-walls, columns and ceilings. Holes may not be drilled, cored, or punched into any surface of the Center. Licensee will be charged for all repair expenses.
8. Escalators and passenger elevators are provided for use by the general public and may not be blocked or used to transport equipment or freight.
9. The function space is to be returned in the same condition as it was received.
10. A fire watch is mandatory when smoke or fog machines (water based and location must be approved) are used inside the Center. Please coordinate with your Event Manager.
11. Helium balloons are **PROHIBITED** inside the Center. A \$100 fee will be charged for each balloon that has to be taken down from the ceiling.
12. Exterior banners are **PROHIBITED** outside the Facility without written request. Please contact your Event Manager in regards to the Signage Program.
13. Entrance Unit and/or Registration counter placement is limited to the actual entrance of show space. No other location can be used without prior written approval of the Operator.
14. Unless prior written approval is granted by the Operator, no one under the age of sixteen (16) is allowed on the exhibit floor and/or loading dock at any time, especially during move-in and move-out.
15. Service Contractors are required to protect carpeted areas with a minimum six (6) mil polyethylene sheeting (reinforced preferred) during move-in and move-out. For heavy objects, temporary carpet or plywood on top of the reinforced polyethylene sheeting must be used to protect the Center's carpet and terrazzo.
16. Dragging or moving of any equipment on or across the terrazzo floor is **PROHIBITED**. Any damages will be billed to Licensee.

17. Any equipment or structure with a ceiling such as tents requires a smoke detector and fire extinguisher.
18. Use of glitter and/or confetti is not permitted in the Center without the prior written approval of the Operator. Costs associated with the clean-up of glitter, confetti and related materials are the Licensee's responsibility
19. All floor load capacities should be strictly observed. Any variations should be approved in writing by the Operator. Floor load capacity is: 350lb per sq.ft.

CARPET PROTECTION & CARPET INSTALLATION

The following policies, regulations and limitations apply to all permanently carpeted areas of the Facility. These include lobbies, swing spaces, ballrooms, corridors, and meeting rooms.

- All permanently carpeted areas must be protected from damage caused by material handling equipment, lifts, installation or dismantling activities or similar actions by the Contractor or Service Providers. The means of protection must be agreed to in advance of move-in by the Operator. Forklifts are not permitted on the second and third floors in the Puerto Rico Convention Center without prior written approval from Operator.
- Responsibility for protecting all carpeted areas rests solely with the Contractor of the Service Provider responsible for performing the work in carpeted locations. This applies to areas receiving crates, pallets, freight, boxes, road cases, or other large/heavy material likely to cause carpet damage.
- No cutting of carpet, foam core or other materials is permitted on carpeted areas without protection.
- Only approved tape may be used on carpeted areas.
- Scissors, boom, and all other lifts requires 100% protection from damaging the carpet including tire wrapping or Ironman Visqueen.
- The use of paint, glue, inks, dyes, oil, solvents, or other industrial liquids or adhesives is not permitted at the Facility without protecting the carpet 100%. This applies for Ballroom, meeting rooms and foyer. Ask your Event Manager for options.
- Electric vehicles may not be parked on carpeted surfaces for charging. Charging location needs to be approved by the Operator.

- Motor vehicles used for display must be pushed to their designated locations. A drop cloth large enough to cover the entire undercarriage of the vehicle must be used during display. Vehicles may not be started or moved under power for any reason while on carpeted surfaces.
- Any items that are likely to snag carpet fibers or leave a residue may not be used on carpeted areas without 100% protection. This includes paint, adhesives, soil, grass, flowers, chalk, water, non-permitted tape, screws, nails, Velcro, rough lumber, metal glass, or other similar items.
- Sticky Visqueen, **(self adhesive)** may not be used on any building surface at any time.
- Exceptions to any of these policies must be granted in writing in advance by the Operator. No exceptions will be granted after the fact, and immediate removal of materials will be required.
- The cost to repair damage to carpeted areas will be billed to the Licensee. Failure to promptly pay for damage will result in suspension or cancellation of the Contractors permit and result in withdrawal of permission to enter or work in the Facility until outstanding balances have been paid.
- Initial enforcement will be provided through the AEG staff. If satisfactory compliance is not evidenced immediately upon receipt of these policies, additional staff will be scheduled to monitor activities in these areas at the Contractor's expense.
- Carpet installation is subject to the Operator's approval. Minimum requirements are: Type of Carpet 5oz or higher per sq. ft. Only approved gaffer tape may be used. PRCC personnel will conduct a walk thru with the provider to approve carpet installment. Any delays on set-up will be charge to the licensee.

CLEANING SERVICES PROVISIONS

1. The Operator will provide general cleaning services for public spaces and meeting rooms; however, it is the responsibility of the Licensee and the Service Contractor to clean exhibit areas and loading docks. Operator is responsible for the cleaning of areas where F&B service is provided including concession stands and 20' from the concessions.
2. Cleaning company subcontractors have the responsibility to provide their own equipment and supplies (trash bins, cleaning supplies and vacuums, etc).

3. All subcontracting cleaning staff must have proper identification while on the premises and properly uniformed as well. Also, subcontracted staff must abide by all rules and regulations established by the Operator.
4. If interested in PRCC's in house Cleaning Service, contact your Event Manager for an estimate.

A. Required Personnel and Equipment

Cleaning companies shall be required to provide the following personnel and equipment:

1. Personnel of a proper crew size are necessary to ensure completion of cleaning duties in the allotted time frame for move-in, show, and move-out.
2. Vacuums, vacuum bags, etc. are necessary to clean carpeted aisles and booths.
3. Push brooms, hand brooms, dust pans, etc. are necessary for the removal of debris.
4. Scrapers, scraper blades, cleaners, etc. are necessary for the removal of tape and tape residue from floors. If the PRCC has to remove it, the Licensee will incur in extra charges.
5. Wet vacuums, extractors, etc. are necessary for the removal of liquid spills.
6. Pallet jacks may be necessary for the removal of certain bulk trash items.
7. Electrical cords, extension cords, adapters, etc. are necessary to provide electrical connection to cleaning equipment.

B. Required Duties

Cleaning companies shall be required to perform the following duties:

1. At the start of move-out, it is required to clean the pre-function area and/or registration area first.
2. Removal of all food products and byproducts trash from event areas immediately following the event. If the Operator has to remove any food products and byproducts trash, the labor expenses will be charged to the client at the prevailing rate.
3. Cleaning of carpeted aisles.
4. Cleaning of exhibit booths (carpet and non-carpet areas) and trash cans.
5. Removal of tape and tape residue from carpeted and non-carpeted floors.
6. Removal of bulk trash. This shall include, but is not limited to, pallets, carpeting, collateral material, props, signs, books, magazines,

brochures, giveaway items, boxes, Visqueen, construction materials, and crates.

7. Cleaning of spills, at all times.
8. Cleaning of loading docks and removal of bulk trash.

Should the cleaning company fail to perform their expected duties, or perform their duties in a manner not in compliance with the quality of work expected, the Operator shall charge the client for labor and materials necessary to properly maintain contracted space.

C. Unsuitable Activities

Cleaning companies shall refrain from the following activities:

1. Emptying of trash cans on carpeted surfaces. Labor and expenses incurred to clean the carpet will be billed to Licensee.
2. Dragging or moving of any equipment on or across the terrazzo floor or carpeted areas without proper protection. Any damages will be billed to Licensee.
3. Storing of any equipment and/or supplies within the confines of the Operator at any time.
4. Obstructing dumpster(s) at any time which would impact the removal of the dumpster(s); all expenses incurred will be billed to Licensee.
5. Overloading dumpster(s) above the rim; all expenses incurred to level the dumpsters will be billed to Licensee.

CONTRACTOR BREAK AREAS

Contractor personnel, regardless of jurisdiction, affiliation, or employer, may not take breaks or lunch in public areas of the Facility.

Contractor personnel may use the employee cafeteria as capacity permits. The hours of operations of the Cafeteria are Monday thru Friday 11:30am-1:30pm. It is the responsibility of the respective employer to monitor their personnel in this regard. Please coordinate in advance with your Event Manager. Event Manager will advise on cost of lunch.

Walkthroughs: Failure to accompany an Event Manager on a walk through will result in acceptance of all damages as noted during the walk through. If the Operator determines that the General Service Contractor, EAC or Service Provider is responsible for causing damage of any kind, the party agrees to reimburse the Operator for the cost of repair or replacement upon submission of invoice. This includes any residual items left in the Facility including, but not limited to, tape adhesives, paints, or other materials. Failure to promptly pay for damages will result in suspension or cancellation of the Contractor's permit and result in withdrawal of permission to enter or work in the Facilities until all outstanding balances have been paid.

DEBRIS BOXES

Open-top debris boxes are available for use by the General Service Contractor for the disposal of non-compactable materials. The Operator will schedule the delivery and removal of these boxes on an as-needed basis. The General Service Contractor is encouraged to inspect the debris boxes daily as the cost of removal and dumping will be billed back to them directly. Contractors are encouraged to remove all recyclable materials for appropriate recycling efforts.

ELEVATORS AND ESCALATORS

Passenger elevators and all escalators are to be used by the general public and should not be used for any freight or equipment movement. All deliveries should be made using the service elevators. The repair for any damage to elevators or escalators as a result of freight movement will be charged to Licensee.

EMERGENCY

In the event of an emergency, all work should cease until further notice. Please listen for instructions via the public address system or, if safe, wait for instructions from your Event Manager. Please be advised that in the event of a major disaster, the Puerto Rico Convention Center is a designated mass care facility. All materials, equipment, and available personnel may be incorporated into the disaster relief operation. Do not begin operations for rescue or continue event-related work until you have been instructed to do so by your Event Manager or Authorized Governmental Agency. Please contact your Event Manager for more information regarding emergency procedures.

STAFF ENTRANCE

All Contractor or Service Provider personnel must enter the Facility through the official Facility employee entrance on Caguax Street, the Loading Dock ramp in PRCC south. Contractor's employees may not enter or exit the Facility through doors on Front of the House. If Contractor personnel enter or exit the Facility through any location other than the designated entrances and exits, additional security will be employed by the Facility to control these areas. The cost for additional security will be billed back to the General Service Contractor, EACs or Service Providers.

All Service Provider personnel must identify themselves at the Security Checkpoint.

EQUIPMENT LAYOVER REQUESTS

The Facility does not provide or reserve permanent storage areas for Contractors. The Operator reserves the right to approve all proposed layover areas. All requests for storage or equipment layovers must be made by the General Service Contractor in writing, at least two (2) weeks in advance of an event. Please see "Storage" for more information.

ELECTRICAL

All electrical cords should be taped down immediately after placement. See "TAPE" section for approved tape product.

EXHIBITOR APPOINTED CONTRACTORS (EACs)

Show Management is responsible for registering, badging, and managing EACs on-site. Exhibit Halls serve as the designated point of entry and operation for EACs. Show Management is advised to provide adequate space for EACs to conduct business on the show floor or service desk area in the North side of the Facility. The Operator reserves the right to reserve or revoke space for EAC check-in, storage, and operations. A list of the Contractor's employees assigned to work in the Facility is required at least 24 hours in advance and must be approved by the Events Manager.

EXTERIOR TREATMENT/WINDOW WRAP

Written approval is required from the PRCC for ANY exterior treatment to the Facility. To be considered for approval, three copies of a full-color rendering with final copy, product identification and a production plan for the installation, removal and window cleaning is to be submitted to the responsible Event Manager no less than 30 days prior to installation. If approved, the rendering will be signed, dated and one copy of the rendering and production plan will be returned. Revisions to the approved layout must be submitted for approval. Messages are limited to event identification and promotion only and MAY NOT CONTAIN ANY ADVERTISING. Please refer to Puerto Rico Convention Center Signage Program for costs.

INTERIOR GLASS TREATMENT

The application of any material to interior glass surfaces (e.g. escalator side panels, etc.) must receive written approval from the Operator prior to application thereof. No adhesives of any kind can be used in attaching anything to the glass. The material must be completely removed by the Contractor during event move-out. Any costs incurred by Operator as a result of such application will be the responsibility of the Contractor.

FACILITY PROTECTION

Contractors must use the utmost care to protect all surfaces in the Facility from damage. Protection may include padding, the use of non-marring products, Non-Sticky Visqueen, plywood, rubber bumpers and tires, drop cloths and proper supervision is required at all times. The use of tapes, nails, tacks, staples, putty, glue, Velcro, or adhesives on podiums, glass and/or painted surfaces is strictly prohibited. In addition, Velcro or similar products are not allowed on air walls or fabric surfaces. Please contact your Event Manager for more information.

FIRE MANAGEMENT PLAN

All Contractors' employees will comply at all times with the rules and regulations as stated in the Puerto Rico Convention Center Fire Management Plan for the Facility and will acknowledge the authority of the Facility's Fire Marshal. Failure to comply with these rules will result in the suspension or cancellation of the Contractor's permit to operate within the Facility.

Candles are permitted only if they are completely covered or in a base with water.

The following materials are prohibited without written consent of the Operator: electrical cooking equipment; open flame devices; welding, cutting or brazing equipment; ammunition; radioactive devices; pressure vessels; exhibits involving hazardous processing and materials; fireworks or pyrotechnics; blasting agents /explosives; flammable cryogenic gases; aerosol cans with flammable propellants; gas operated cooking equipment; portable heating equipment

Any equipment or structure with a ceiling requires a smoke detector and fire extinguisher.

A fire watch is mandatory when smoke or fog machines are used inside the Center.

FLOOR PLANS – FIRE MARSHAL APPROVAL

The Operator requires two (2) copies of the floor plans for all areas intended for use by the Contractors. Floor plans must be submitted no less than twenty one (21) days before the first day of move-in. All changes to the general layout must be maintained for all designated areas of use. Unapproved variations to such plans will require immediate dismantling. The Operator reserves the right to dismantle, rearrange, or remove any previously approved features if a threat to life safety, egress, or general traffic flow is perceived on-site. Failure to comply with Facility fire and safety regulations will result in the immediate closure of the event or the suspension and cancellation of the Contractor's permit to operate within the Facilities. Please refer to the PRCC Fire Management Plan for more information.

1. Aisle dimensions/ locations are subject to Fire Marshal approval. Aisles must be a minimum of 10' wide.

2. No exhibit booth, registration table or related material may be placed within 20' of main entrance and back/loading dock exits. This space is for the exclusive use of the PRCC.
3. Doors, fire exits, including doors in partition walls, or access to any exit cannot be blocked or impinged upon by pipe, drape, exhibits or other fixtures.
4. Exhibitor service desks cannot be located in lobbies or pre-function areas

FOOD AND BEVERAGE

1. All food, beverages, and concessions are operated and controlled exclusively by the Operator's Food & Beverage Department, managed by Levy Restaurants. F&B from outside **is not permitted** in any of the Facility's premises.
2. As per company policy it is not permitted to take any Food and Beverage outside of the Facility.
3. All Food and Beverage prices are subject to change without prior notification.
4. All Food and Beverage requested must be paid before the event date. Increases to F&B guarantees have to be approved in writing and will be billed to the Licensee and must be paid immediately.
5. Any and all exhibitors offering food or beverage **sampling** must have approval by the Food and Beverage Department. Upon approval, the exhibitor will then adhere to the following:
 - a) An exhibitor and/or association member must occupy approved booths at all times.
 - b) Items dispensed are limited to products manufactured, processed or distributed by exhibiting firm, and must be directly related to the event.
 - c) Food items must be administered and limited to "sampling" or "bite" size portions. Please distribute or fill out authorization request sample Food and Beverage and/or Beverage form located in Forms Sections.
 - d) Beverage items must be distributed in containers no greater than two (3) ounces, and no more than two (2) ounces of product may be distributed per container. **This sampling must be related to Business or event.**
 - e) Food and/or beverage items used as traffic generators (i.e., popcorn, coffee, bar service, etc.) must be purchased from the Center's Food and Beverage Department.
 - f) Restrooms, concession stands, and/or Facility kitchens may not be used as clean up areas.
 - g) Space utilized for storage, preparation, etc. of product must be approved in writing by the Operator.
 - h) Securing of all necessary licenses, permits, etc. is the responsibility of Licensee/exhibitor.

- i) Costs associated with the disposal of trash, waste, etc. from exhibitor sampling are the responsibility of licensee and/or exhibitor.
- j) Serving alcohol at booths must be done exclusively by an F&B booth attendant/bartender. Regulations regarding ID requirements must be in place.
- k) Exhibitors are not allowed to sell any Food and Beverage products at any time during the event.
- l) Corkage fee applies to beverage brought from outside.

FREIGHT AND/OR DRAYAGE DELIVERIES

1. Freight and C.O.D. deliveries including, but not limited to, UPS, FedEx, RPS, GSP, etc. **WILL NOT BE ACCEPTED** by the Operator before, during or following the Lease term. Shipments delivered to the Center, during the term of the Lease, must be to the attention of the Licensee's Service Contractor.
2. Exhibitor's freight and/or drayage must be loaded in and out through the rear dock doors.

HANDCARRY LIMITATIONS

Exhibitor hand carry of small items through the lobby entrance is limited to items easily carried by hand in a single trip without the use of freight handling equipment. Small luggage handling carts may be permitted through the lobby entrance. However, such carts must not be used on escalators.

HAZARDOUS MATERIALS

Use, display, or storage of hazardous materials within the Facility is restricted and subject to written approval by the Facility Fire Marshal. MSDS (Material Safety Data Sheet) documentation must be supplied to the Operator prior to product arrival. Transportation, storage, security, disposal, and MSDS documentation is the sole responsibility of the material owner. The Operator reserves the right to remove and properly dispose of all undocumented hazardous materials brought into or left in the Facility. All Contractors are required to properly secure and remove all hazardous materials brought into the Facility.

Failure to properly document, store or dispose of hazardous materials may result in the suspension or cancellation of the Contractor's permit to operate within the Facility.

HOURS OF OPERATION

Administrative Office hours of operation at the Facility are Monday – Friday from 8:30am to 5:30pm; the loading dock opens from 7:00am until 11:00pm. Security Control office operates 24 hours. Permission to operate outside of those hours must be granted by the Operator no less than two (2) weeks prior to the intended use. All expenses related to operating outside of the standard times

will be billed directly to the requesting entity. The Operator reserves the right to close all freight entrances and reduce lighting levels beyond our normal working hours.

IDENTIFICATION BADGES AND WRISTBANDS

All Contractor, EAC and Service Provider personnel, including supervisors must possess and visibly display a photo ID issued by the employer. Failure to produce or display such identification will result in removal of such employee from the Facility. Contractors, EAC's, and Service Providers will also issue colored wristbands to all employees that are color-specific for move-in, event, and move-out periods. Information as to these colors will be provided to the Operator in advance of the first move-in day of an event.

INCIDENT REPORTS

All Qualified Security Companies are responsible to document any incidents during move-in, event and move out days. A copy of the report must be delivered to the Operator's security office on a daily basis.

INSURANCE

A valid certificate of insurance and an Additional Insured's Endorsement Form must be on file in the office of the Operator for all Contractors operating within the Facility. General Service Contractors, EAC's, and Service Providers must obtain and keep current a comprehensive public liability policy with combined single limits of \$1 million (\$5M for Electrical Contractors), naming AEG, the Puerto Rico Convention Center District Authority, the Trustees of the PRCC Project, and the directors, members, officers, agents employees, affiliates and subsidiaries of each of the above.

Such insurance will provide coverage for general liability, product and operations liability, personal injury liability, Workers' Compensation, and used, owned, and non-owned automobile liability. All policies shall be with companies whose ratings are acceptable to the Operator. Certificates of insurance shall provide that they may not be canceled or materially altered without thirty (30) days advance written notice to the Operator.

Each Certificate of Insurance must demonstrate the following coverage:

- *Comprehensive General Liability and Automobile Insurance* with limits not less than \$1 million each occurrence, combined single limit, for bodily injury and property damage including coverage for personal injury, contractual, and operation of mobile equipment. Automobile Liability Insurance with limits not less than \$500,000 each occurrence, combined single limit, for bodily injury and property damage, including coverage for owned, non-owned and hired vehicles including loading and unloading operations.
- *Workers' Compensation Insurance* covering General Contractors', EACs' and Service Providers' employees.

INDEMNIFICATION

Provider agrees to indemnify, hold harmless and defend the AEG, the Puerto Rico Convention Center District Authority, the Trustees of the Puerto Rico Convention Center, and the directors, members, officers, agents, employees, affiliates and subsidiaries of each of the above ("Indemnities") from and against any and all liabilities, damages, actions, costs, losses, claims, and expenses (including reasonable attorneys' fees) on account of personal injury, death or damage to or loss of property or profits arising out of or resulting, in whole, or in part, from any act, omission, negligence, fault or violation of law or ordinance of Provider of its employees, agents, subcontractors, exhibitors or any other person entering the Facility with the implied or express permission of Provider. Such indemnification by Provider shall apply unless such damage or injury results from the negligence, gross negligence or willful misconduct of Operator, its employees or subcontractors.

LAWS TO BE OBSERVED

All Contractors shall at all times comply with Federal, State and local laws, OSHA ordinances, rules and regulations and Facility rules and regulation. Failure to comply with the above mentioned items will result in suspension or cancellation of the Contractors' permit and result in withdrawal of permission to enter or work in the Facility.

LIFTS

All forklifts, scissor lifts, cranes, etc. utilized within the Facility must comply with emission standards as established by appropriate government agencies and the Facility's Air Quality Program. This must be accomplished by observing proper maintenance practices and installation of catalytic converters or diesel scrubbers on all lifts or cranes. The following regulations apply to all persons and vehicles operating within the Facility:

- All lifts used in the Facility must have **"non-marking"** tires.
- The Operator must grant permission in writing and in advance for all gasoline operated lifts. Notification to all employees must be made before operating these lifts within the Facility.
- Lift deliveries must be coordinated with your Event Manager.
- All lifts and motorized vehicles must obey the 5-mph maximum speed limit within the Facility.
- No vehicles may be left in emergency exits, storerooms, traffic lanes or on unprotected carpet.
- The General Service contractor must post safely-related signage at all high traffic intersections.
- No forklifts are allowed on granite or terrazzo surfaces except at the concourse pass-through.
- No forklifts, lifts or motorized vehicles are allowed on unprotected carpeted surfaces-see "Carpet Protection".
- Forklifts may not use emergency exits or exit doors-all freight must travel through portals reserved for freight access.

- Forklifts operated on the street must have proper safety equipment including head and tail lights.
- Forklifts must pass all emissions and safety standards as required by OSHA and the Facility including reverse indicators and seatbelts.
- Forklifts are permitted in Halls A, B and C equipped with non-marking tires. They may be used in permanently carpeted areas with prior authorization from the Operator. Authorization will be subject to the use of carpet protection material. This also applies to the use of electric or standard pallet jacks, electric vehicles, and dollies.

All Contractors are responsible for the proper operation of all motorized vehicles, their employees and subcontractors. It is the responsibility of the employer to provide training in proper operation of all motorized vehicles. Failure to abide by these rules may result in the suspension or cancellation of the Contractors' permit to operate within the Facility. The Operator reserves the right to remove, at the expense of the owner, all equipment or personnel not complying with these regulations. All personnel driving a motor vehicle must present a valid driver's license and valid certification to the Security Department and/ or Business Center.

LOBBIES

The Facility requires 2 copies of the lobby and public corridor floor plans if any equipment is to be placed in these areas by the Contractor. Strict adherence will be maintained to the standard Fire Marshal approved floor plans for all lobby and corridor areas. Unapproved variations to such plans will require **dismantling**. Please see "Floor Plans – Fire Marshal Approval" (on page 63).

LOADING AND UNLOADING OF EQUIPMENT AND MATERIALS

Loading Dock operating hours: 7:00am- 11:00pm

The General contractor reserves the loading docks for use during the occupancy period of the specific event for which they are responsible. The Operator reserves the right to utilize the loading docks at any time without prior notice.

Unless prior approval is granted, no one under the age of eighteen (18) is allowed on the exhibit floor/loading dock during move-in and move-out.

MOTORIZED VEHICLE SAFETY & SPEEDING (BICYCLES, ELECTRIC CARTS & SEGWAYS)

General Service Contractors, EACs and Service Providers **must enforce** safe speed limits for all vehicles operating in the Facility including, but not limited to, trucks, forklifts, bicycles, electric carts, segways, delivery vehicles, etc.

In the Puerto Rico Convention Center perimeters, the use of bicycles, electric carts and segways is limited to the exhibit halls and back-of-house areas and may only be used during move-in and move-out days. Bicycles, electric carts and segways may not be used in any public areas. General Service Contractors must keep all electric carts off carpeted areas at all times, including carts assigned to show management. BICYCLES MUST BE WALKED DOWN ENTRANCE RAMPS, NOT RIDDEN.

The General Service Contractor must post safety-related signage at all high traffic intersections. The Operator reserves the right to remove all equipment or personnel not complying with these regulations.

It is the responsibility of all Contractors to convey this policy to their employees and subcontractors. The Operator reserves the right to revoke all privileges regarding bicycles, electric carts and segways without notice.

MOVE-IN and MOVE-OUT

General Service Contractors, EACs and Service Providers may operate within the Facility only during the move-in and move-out times stated in the Use License Agreement issued to the client. Any exceptions must be requested in writing at least two (2) weeks in advance of an event. Move-in and out by exhibitors through the PRCC lobby is limited to hand-carried items. NO carts or dollies are permitted through lobby areas or on the passenger elevators or escalators. Parking is not permitted in the driveways at any time. **It is the responsibility of the General Service Contractor to monitor exhibitor hand carry traffic.**

NOVELTY

The sale or distribution of novelty merchandise is prohibited without prior written approval of Operator. All distributed materials, whether for sale or at no cost, must be distributed from locations approved by Operator. There are laws, rules and regulations that can apply to such sales and all must be followed in order to be considered for authorization.

PAINT

Contractors must provide complete protection from paint and paint products in all areas of the Facility, including the exhibit floor. Under no circumstances may spray paints, airless sprayers, power painters, airbrushes, or similar tools be used within the Facility. All paint and paint related products are considered hazardous materials and must be stored and disposed of properly. Please see "Hazardous Materials" for more information.

PALLETS

All pallets and crates must be removed from the Facility upon move out. Failure to do so will result in the disposal of the items at the expense of the Contractor.

POVs (PRIVATELY OWNED VEHICLES)

Pre approved Privately Owned Vehicles may be permitted to enter the Facility through designated areas. The Operator must approve POV entrance in advance. POVs may not park or stage in unapproved areas of the Facility. All illegally parked vehicles will be towed at the expense of the owner, immediately and without warning.

RECYCLING PROGRAM

All general Service Contractors, EACs and Service Providers will comply in good faith with the Facility's Recycling Program, which is designed to achieve operating goals established by the Municipality of San Juan. The Facility provides many outlets to dispose of recyclables, including but not limited to plastic, cardboard, mixed paper and aluminum (cans). Please contact your Event Manager for more information. See Green Commitment at page 97.

RIGGING

Safety is the primary concern of the Operator related to hanging and rigging in the Facility. Hanging and rigging carry a significant liability for the responsible party. It is our goal to eliminate any potential problems in advance. In this regard, we have appointed PSAV and LA Rigging to have authority over hanging and rigging. It is the responsibility of the Contractors to inform all rigging personnel of Facility rigging policies. These rules and regulations are applicable, without exception, to everyone using the Facility for hanging and rigging. Failure to follow these rules and regulations will result in the immediate requirement to correct or remove all items which do not comply with Facility rigging policies. The time required of the House Rigger to review non-complaint rigging will be billed to the Contractor. The Operator assumes no liability for rigging and hanging performed in the Facility.

Definitions:

- Hanging: Straight down (dead hang) from any approved hang point (eyebolt) or sign cable in the Facility limited to 100 pounds. Hanging may be performed by employees or subcontractors of the General Service Contractors who are completely knowledgeable with the house hang points and rules and regulations.
- Rigging: Hanging which requires bridling, side loads, trusses and/or exceeds 100 pounds. Qualified and trained riggers must perform all rigging. Rigging must meet OSHA and A.N.S.I. regulations and conform to the manufacturer's specifications. All rigging is subject to inspection by the Operator.
- Hang Point: Rated and approved points designated by the Operator to sustain loads.
- Bridling: Bridles between 45 and 90 degrees with the use of a ¾" Crosby Swivel eye may not exceed 1,500 pounds.

General Rigging Regulations:

- Only Contractors specifically approved to rig may perform this operation within the Facility.
- Each Contractor must appoint a single person who is responsible for all rigging and hanging, and provide the name of the designee to the Operator.
- Plans and locations for any items hung or rigged which weight 100lbs or more must be submitted to the Operator for review at least thirty (30) days in advance of move-in. Plan review does not guarantee the safety of the

actual rigged item. Failure to provide plans may result in the on-site denial or removal of said rigging.

- All hanging and rigging hardware fasteners and gear must be O.S.H.A and A.N.S.I. approved.
- All specific protective equipment must be mandatory (not optional). Staff not complying with protective equipment can be subject to warnings and up to removal from the Facility. If required specific valid equipment is not available the equipment cannot be used in the Facility.
- All custom rigging, (i.e., hand-swaged slings (Nico Press or Arm)) must have an owner's identification.
- All requests for rigging outside of our approved hanging locations must be made in writing to the General Manager no less than thirty (30) days in advance.
- Exhibit Halls are regulated with fire code for fireproofing material. It is recommended to use the pre-wired or grid system for all rigging in Exhibit Halls. Damage to fireproofing material on the beams is the responsibility of the Licensee and the Licensee's Service Contractor and will be billed accordingly.
- **Rigging in Exhibit Halls of any items in excess of 100 lbs must be done by PSAV or LA Rigging. Rigging of any item in the Ballroom is the exclusive right of PSAV.**
- All operators of scissor lift, boom lift, genie lift, forklift or any lifts are required have all appropriate certifications.
- Prior to rigging any gear into the ceiling, a waiver must be signed by the Licensee Service Contractor at Central Security Office. With a signed waiver, the Center will have authorization to deactivate the fire beam detectors. Licensee will incur a \$250.00 cost when a false alarm is activated without a signed waiver.
- The Center will not provide any lifts or gear for rigging in exhibit halls. Any expenses incurred will be charged to Licensee. The lift for use in the Ballroom will be included in the cost of rigging provided by the authorized supplier.

Hang Point Locations & Ratings:

- Schedule Rigging Services form must be submitted with a scaled rigging plot 20 days prior to load in (31 days prior to load in to avoid penalty rates). If the form is received less than 20 days prior to load in, double time rates will be charged.
- Rigging plots must contain all flown equipment in addition to a reflective ceiling plan with hang-points.
- All drawings must be received electronically. Hard copies will be accepted in a scale of no smaller than 1/8"-1".

Exhibit Hall/Ballroom Standards

- The Ballrooms are equipped with permanent rigging points rated for 1000lbs. Please refer to the CAD files for exact locations of the rigging points. There is NO RIGGING OTHER THAN THE PERMANENT RIGGING POINTS INSTALLED.

- No rigging is allowed from the air-wall tracks.
- PSAV is the exclusive provider for "rigging" in Ballrooms.
- PSAV and LA Rigging must take all connections to the ceiling or supporting structure of the Facility, in their authorized areas.
- Only PSAV or LA Rigging rigger may move flown equipment.
- Additional weight cannot be applied to flown equipment after PSAV or LA Rigging riggers leave the room.
- Under no circumstances may a person be suspended, walk or climb upon any point or supporting structure attached to the ceiling.
- PSAV will exclusively operate the Counterweight (FLY-RAIL) system.

PSAV and LA Rigging On-site Practices

- PSAV or LA Rigging based on the scope of the work decides the number of riggers required for your event.
- PSAV or LA Rigging will make all connections to the ceiling and assist your staff in attaching those connections to your truss and equipment.
- PSAV or LA Rigging will not "dead hang" items over 100lbs or 10 feet in length with a scissors lift. Chain hoists or crank towers must be used.
- A scissors lift is required for all rigging calls at the PRCC. All lifts used in this facility must have white, non marking, tires and be in good repair. Construction or outdoor lifts will not be allowed in.
- All operators of scissor lift, boom lift, genie lift, forklift or any lifts are required to have all appropriate certifications.
- All equipment and materials flown must pass ANSI guidelines and be approved.
- Any dynamic (moving) element requires an arrester device.
- A steel "safety" is required on each individual item suspended with a nylon sling.
- All nuts and bolts used overhead must be rated and all wire rope clips and overhead hardware (eyebolts, etc.) must be forged, unless approved by PSAV and the Operator.

PARKING

Parking in the loading dock basin or on dock ramps is prohibited and violators will be towed at the owner's expense and without prior warning. All service contractors' employees can park on the street at their own risk or pay regular day fee at the PRCC –USA Parking operated parking. Please contact your Event Manager if you would like to arrange for pre-paid parking for employees.

Parking is not provided at the Facility. No parking is allowed in the driveways, ramps, or any other area of the Facility. Any unauthorized vehicles parked in the Facility will be towed immediately at the owner's expense and without prior notice.

It is the Contractor's responsibility to enforce parking regulations and restrict violations from working in the Facility, if necessary.

SAFETY & SECURITY

1. The Center maintains a twenty-four (24) hour security force responsible for monitoring the Facility perimeter, interior public, traffic flow in such areas, and the Center's life safety system. The activities of the security personnel cannot be restricted by activities of the Licensee or anyone acting on behalf of Licensee.
2. Licensee is responsible for event staff labor charges in all areas specifically licensed to Licensee exhibit halls, meeting rooms, public areas utilized by the Licensee including lobbies, loading docks, service roads, etc.
3. The Center may require Licensee to provide minimum levels of event staff coverage in any leased space and other areas (i.e., docks, service roads, public access areas, registration areas, etc.). Such coverage will be at Licensee's expense.
4. Any changing or removal of door locks must be approved in writing by the Center and work performed by Center personnel. Licensee will be responsible for the related charges.
5. No doors may be chained or otherwise locked without the written approval of the Center. No doors can be chain locked when area is occupied. All approved chains must be plastic coated and Center in-house security must be presented with keys to all locks.
6. All proposed event staff arrangements are subject to Center approval and must be submitted to the Center at least twenty-one days prior to the event.
7. All service contractors and other event related labor must enter/exit the Center via the designated employee entrance and are to be properly identified.
8. Center's security reserves final rights to admit access of any event personnel to any Center space.
9. Licensee and/or sub-contracted security company is responsible for overseeing any equipment, materials, etc. during move-in, event, and move-out hours (including overnight). This includes all meeting rooms, Ballroom, Exhibit Halls, public, and pre-function (foyer) areas as well.
10. The PRCC does not allow armed security or personnel in the Facility.
11. At no time may exit doors be blocked or obstructed with freight, equipment, display material, trash.
12. No glass containers are permitted on the exhibit floor, meeting rooms or ballrooms without the prior written approval of the Operator.

Event Security Contractors must follow and enforce ALL building rules and regulations

PUBLIC AREAS

- Entrance Unit and/or Registration counter placement is limited to the actual entrance of show space. No other location can be used without prior written approval of the Operator.
- Public furniture cannot be moved .
- The use of inflatables as decoration is prohibited at the main entrance.

STORAGE

Limited storage is available (with prior written authorization) within specifically marked areas on the loading dock equipment or supplies. Stored items may not block doorways, exits or fire equipment. All other Service Providers and EACs must check with the General Service contractor for available storage within the specifically marked areas. All equipment and materials including ladders, tools and construction materials will be confined to the specific areas of the exhibit hall or display areas for which the client has been contracted. If the Operator designates any additional areas for temporary storage of such equipment or materials, this will be communicated to the Contractor's representative upon check-in either by the General Service Contractor, the Fire Marshal or Event Manager. Unless otherwise notified, all equipment not placed in approved storage areas must be removed from the Facility prior to the opening of the event. Storage in service corridors is strictly **PROHIBITED**. Empty crates may NOT be stored inside the Facility during show days.

Also the following areas may not be used for storage under any circumstances:

- Emergency exits, elevators and stairwells
- Facility store rooms and storage areas , Mechanical spaces
- Air wall pockets
- Traffic lanes
- Restrooms
- Food & Beverage locations and holding kitchens
- Public lobby areas and corridors
- Freight free aisles, compactors and debris boxes
- Administration offices

The Operator reserves the right to retain or relinquish all storage areas based upon need. In addition, all equipment left in the Facility or in areas not approved for storage by Contractors will be removed and disposed of at the expense of the owner.

SMOKING

The Puerto Rico Convention Center is a non-smoking facility and smoking is PROHIBITED in the entire Facility including: the exhibition halls, ballrooms, meeting rooms, restrooms, pre-function areas, back-of-the-house, and loading dock area of the Center. Smoking is not permitted in any public area. The

Puerto Rico Health Department conducts random inspections and will fine individuals and their employer for violations of this policy. All Contractors must advise their employees and enforce the "Non Smoking" regulations in the Facility. If necessary, the Operator will assign security personnel to control smoking at the expense of the respective employer. The Operator reserves the right to remove any person not complying with this policy. Authorized smoking areas are located crossing the street in the back of the loading dock areas of the PRCC.

TAPE

All tape used within the Facility must be approved. Service Contractors must provide and use **BRON BT100** tape for all granite and terrazzo surfaces and **SHURTAPE PC 628 GAFFERS** tape on Facility carpet when laying decorator carpet or other materials over these surfaces. The use of transfer tape is strongly discouraged and subject to advance approval in writing by the Operator.

Carpeting installed by Contractors must be taped down or secured with specific attention to safety factors and must be done in such a way as to minimize potential tripping hazards, bubbling and /or ripples.

Licensee and/or Service Contractor are responsible for the removal of all tape and residue from the exhibition hall(s), concourse and meeting room floors. The repair cost for any damage caused to a surface by the use of inappropriate cleaning chemicals or tools will be billed to the Licensee.

The use of high residue tape is prohibited on terrazzo floors and carpeted areas. On carpeted areas, the Center requires the use of SHURTAPE PC 628 GAFFERS tape. If any tape or residues are to be removed by the Center after the event, Licensee will be billed for all labor and expense. If carpet is damaged by the use of inappropriate cleaning chemicals, Licensee will be billed for any carpet replacement.

TAXES, LICENSES, CERTIFICATES & PERMITS

Contractors must obtain and keep current all business licenses, certificates, and permits as may be required by Federal and local laws or regulations and shall pay all taxes required including sales tax. All Service Providers working on-site are required to produce proof of a permit issued by the Operator showing compliance with the Facility's permit requirements. Proof of a valid permit must be provided upon arrival to check point or upon request by any PRCC official.

Prior to providing services the Facility, each Contractor must return to the Operator on signed copy of the most recent edition of the "PRCC General Service Contractors, EACs and Service Provider Rules and Regulations" indicating acceptance of these rules and regulations **plus** the following items:

- Merchant Registry

- Certificate of Insurance: and an Additional Insured Endorsement form
- C-10 contractor's License (if applicable)

Failure to provide proof of a valid permit will result in dismissal of all Service Provider's personnel from the site until such proof is provided and accepted. Please contact your Event Manager for further details.

TRASH REMOVAL AND EXHIBIT FLOOR CLEANING

The General Service Contractor is responsible for removing trash and recyclables from the exhibit floor at the conclusion of each event, returning the floor area(s) to the Operator in the same condition as received, excepting normal wear and tear. This applies to any tape residue, paint or other damage to or discoloration of the floor and any debris that is left on the floor or in the loading docks. Cleaning of exhibit floor and contractor-carpeted areas (such as lobbies) during move-in event and move-out is the responsibility of the General Services Contractor through an approved booth cleaning company. Proof of an agreement for booth cleaning will be provided to Operator upon request. While costs for compactor pulls are billed directly to the Licensee, Operator will invoice General Service contractors for debris box removal.

Operator maintains a comprehensive recycling program in compliance with state law and city ordinance. All General Contractors, EACs and Service Providers hereby agree to cooperate in the implementation of this program in making all reasonable efforts to divert waste from the disposal stream.

The Operator reserves the right to determine the cleanliness of the exhibit floor. Should the Operator determine the Facility floor to have been returned in an unacceptable condition, the area(s) will be cleaned by Operator, including removal of any remaining debris or materials, tape or tape residue, or any materials requiring special handling (such as toxic or hazardous substances), and all costs will be billed directly to Licensee.

VEHICLES

Any vehicle displayed in a show must:

1. Submit a Certificate of Insurance. Please refer to the forms sections for an example (if it is not covered by the Insurance presented for the event.)
2. The unit should have ¼ tank or less of gas or diesel in order to enter the Facility and a fire extinguisher next to it.
3. Once the car is positioned, the contractor should disconnect battery cables.
4. Place a plastic/pamper/drop cloth/carpet under the car to cover any possible leakage. Any damage to our floor or carpet will be at Licensee's expense.
5. Cars placed on the PRCC's carpet need to have the tires covered in plastic.

6. At no time during show hours are vehicles to be moved.
7. Any vehicles, material, equipment, etc. in fire lanes or blocking exits, etc. will be removed at Licensee's expense and without prior warning.
8. No refueling of vehicles is permitted within fifty (50) feet of the PRCC.

I have read these regulations and will enforce them when working at the Puerto Rico Convention Center. I understand that failure to enforce them may result in financial penalties and termination of the Contractors' permit to operate at the Puerto Rico Convention Center.

Please sign and return the original to the Event Manager.

Signature

Print Name

Company

Date

INTERNAL USE ONLY

REVISED BY SECURITY DEPARTMENT

Signature

Date

Signage Program

Signage Program Package

Programa de Rotulación



The Signage Program is an additional new way to promote your activity, during the event at the Puerto Rico Convention Center. This is a first come, first serve option and it applies to any client renting space at the Facility. The prices established are based for the days of the event only. These do not include installation or dismantling fee. All signage needs to be removed during the Move Out. Client will be responsible to take measurements and submit design & type of materials to the Event Manager in charge subject to approval.



Front Lobby Windows /
Ventanas sobre entrada Principal

\$2,000.00

Entrance Side Glasses /
Cristales Laterales en la Entrada

\$1,000.00 whole side



Side Doors /
Puertas Laterales

\$500.00



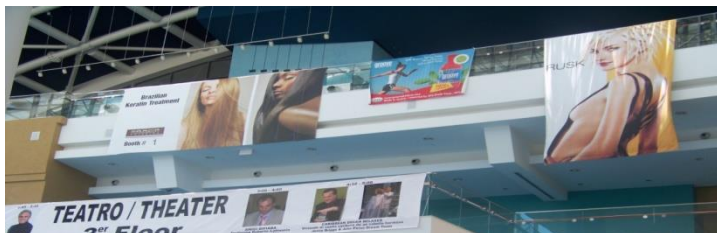
Special Offer:

Full Frontal Lobby + Terrace Banner/
Todo el frente

\$3,500.00

Includes all three above + Terrace
Banner/

Incluye opciones arriba
mencionadas



Ballroom Railing/ Baranda
Gran Salón

\$300.00



Mezzanine Railing/
Baranda del Mezzanine

\$500.00

Special Offer:

Railings/ Barandas

\$650.00

Includes/Incluye:

- * Mezzanine Railing/ Baranda del Mezzanine
- * Ballroom railing/ Baranda del Gran Salón



Terrace Banner/
Banner Terraza

\$800.00 each one/ cada uno

Terrace Window Area/
Área de Ventanas en la Terraza

\$500.00



Paint the Building with Lights/
Pintar el Edificio con Luces

\$2,500.00

* Requires 3 weeks' notice in advance to submit the request. The labor of installation will be 3 Days.

Concerts, Events and/or Open to the Public Guidelines

CONCERTS, EVENTS AND/OR PARTIES OPEN TO THE PUBLIC **GUIDELINES**

The PRCC is not generally intended to be use as a concert and/or public venue open to the public. For this reason we have guidelines in place to ensure that concerts and/or parties open to the public that take place at the Center are appropriate for the venue.

Concerts and/or Parties Open to the Public will be booked based on the following guidelines:

Ballroom Concerts, Events and/or Parties Open to the Public

- Minimum of 1,000 attendees
- Minimum Food Consumption is \$60.00 per person, excluding service charges and alcoholic beverages
- The following Services are required at the Licensee's Expense:
 - Security & Ushers must be supplied by the PRCC
 - Minimum requirement for Security
 - 2 Supervisors
 - 26 Security Guards
 - Minimum of 12 Ushers are required
- Minimum of 1 EMT is required
- All rigging must be done by the PRCC Contractors
- All electrical connections must be supplied by approved electrical contractor
- Broadcast fee & Program/Novelty sales fees will apply
- All other rules, regulations, and charges, as outlined in this Event Planning Guide will apply
- Because of the possible security, crowd management and sound issues, other areas of the Convention Center must be unoccupied

Terrace Concerts, Events and/or Parties Open to the Public

- Minimum of 800 attendees
- Minimum Food Consumption is \$20.00 per person, excluding service charges and alcoholic beverages
- The following Services are required at the Licensee's Expense:
 - Security & Ushers must be supplied by the PRCC
 - Minimum requirement for Security
 - 1 Supervisor
 - 12 Security Guards
 - Minimum of 4 Ushers are required

- Minimum of 1 EMT is required
- All lighting and sound must be floor supported; there are no rigging points in the Terrace
- Electrical connections cannot exceed 60amps – 3 phase and all electrical connections must be supplied by approved electrical contractor
- Broadcast fee & Program/Novelty sales fees will apply
- All other rules, regulations, and charges, as outlined in this Event Planning Guide will apply
- Because of the possible security, crowd management and sound issues, the third level of the Convention Center, (Ballroom and Salón Las Olas), must be unoccupied
- No music will be permitted after 12:00am

Exhibit Hall Concerts, Events and/or Parties Open to the Public

- Minimum of 1,000 attendees
- No general admission concerts will be permitted. Reserved Seating Only. No areas will be allotted for standing room.
- Chairs, staging, and bleacher seating (if required) will be charged at current rates
- The following Services are required at the Licensee's Expense:
 - Security & Ushers must be supplied by the PRCC
 - Minimum requirement for Security
 - 2 Supervisors
 - 30 Security Guards
 - Minimum of 16 ushers required
- Minimum of 1 EMT required
- All rigging done by the PRCC Contractors
- All electrical connections must be supplied by approved electrical contractor
- Broadcast fee & Program/Novelty sales fees will apply
- All other rules, regulations, and charges as outlined in this Event Planning Guide will apply
- PRCC Minimum of Rental is \$23,302.00
- Because of the possible security, crowd management and sound issues, other areas of the Convention Center must be unoccupied

****A valid promoters' License will be required for any event open to the public.**

Please contact the PRCC Sales Department with any questions you may have regarding booking your concerts and/or parties open to the public.

***(Subject to change without notice)**

PRCC Green Commitment



PRCC GREEN COMMITMENT

The Puerto Rico Convention Center places a great deal of attention on maintaining a clean environment and promoting green practices. The Puerto Rico Convention District Authority (building owner) and AEG Puerto Rico (building operator) recognize the importance of their role in protecting the environment of the San Juan Bay area and Puerto Rico as a whole.

The Green Program Committee, a cross section of PRCC employees, is committed to discover and implement new methods to achieve sustainability and environmental responsibility. Under their leadership, the PRCC began to implement an extensive recycling program, energy and water conservation and several other green initiatives for the benefit of the employees, clients, visitors, suppliers and nearby community. This is the beginning of a healthier and livable future.

ENERGY EFFICIENCY

- Abundant natural lighting in our lobby areas.
- Programmable lighting system allows lighting levels to be at 50% during events move-in and move-out, and 100% during event hours.
- Back of the house and administrative offices lighting controlled by occupancy sensors that shut down lighting when space is vacated.
- Building lighting has been converted from incandescent light to energy efficient compact fluorescent light.
- Schedule escalators operation to event needs.
- Minimize energy usage on non-event days .
- Energy Star equipment.
- Efficient and well maintained HVAC system to minimize energy waste.

AIR QUALITY

- Centralized location, easily accessible to visitors.

- Bus service in front of the building which offers service every 20 minutes.
- Coordination of shuttle routes, bus services and urban train.
- Reserved parking spaces for Hybrid vehicles.
- "Hepa" filters in vacuums and HC system throughout the building.
- No-VOC paints and non-toxic carpeting.
- Green Seal Certified cleaning products are used whenever possible.

WATER CONSERVATION

- Restrooms have low-flow toilets.
- Motion sensor sinks & soap dispensers.
- Water fountain use and recycle water from the San Juan Bay.

WASTE REDUCTION

- The PRCC provides recycling receptacles in public areas, to collect paper, plastic and aluminum.
- Internal recycling program in place for plastic bottles, aluminum cans, paper and cardboard.
- Other recycle products include: kitchen oil, light bulbs, wood pallets, toners and ink.
- Event Managers can coordinate special recycling needs for individual events.
- Catering - Option for china instead of paper products is encouraged. Water station options available vs. water bottles. Option of bulk condiments. No Styrofoam in the F&B operation.
- Landscape Management Plan.

MISCELLANEOUS

- Active Green Program Committee
- Sustainable Purchasing Program - Environmentally preferable products
- Catering - Option for local and organic meals.
- Smoke free building
- Constant education to employees

PRCC

Pre-Qualified

Sub Contractors

Pre-Qualified Security Companies

REV. 9.26.18

C & C Security Services	PJ Group Services
Urb. Caná Calle 27 GG- 11	PO Box 1017
Bayamón, PR, 00957	Bayamón, PR, 00960
Tel: 787-509-1616, 1717	Tel: 787-778-6767
787-799-8585, 8686	Cel: 787-426-1557
ccsec@coqui.net	pigroup91@gmail.com
Charlie Castro- President	Jose A. Poupal- President
Dyamic Consulting Group	RM Security & Surveillances Group, Corp.
Tel: 787-594-4546	Calle Industria #29
Cel: 787-649-6937	Dorado, PR
dynamicdgc@gmail.com	Tel: 787-345-2114
Carlos Rosario- President	Cel: 939-644-3214
	nrivera@rmsecurityenforcers.com
Elite Security (A través de PRCC)	Nelson Rivera- President
Tel: 787-300-6727	
Cel: 787-649-4763	Securitas
jdeleon@prconvention.com	PO Box 714468
Jacinto De León- PRCC Security Supervisor	San Juan, PR, 00936
	Tel: 787-758-0548
G4S Services	norma.negron@securitasdinc.com
PO Box 3952	Norma Negron- President
Guaynabo, PR, 00970	
Tel: 961-2041	WA Security Solutions Corp
Ce: 787-617-7094	PO Box 21183
Edwin Pèrez De León- CEO	San Juan, PR, 00928
	Tel: 787-449-2238
Ranger American	wnr0206@hotmail.com
PO Box 29105	William Nuñez - President
San Juan, PR, 00929-0105	
Tel: 787-692-7112	Poligon Security
lvazquez@rangeramerican.com	PO Box 191795
Leovigildo Vazquez -Dir. of Operations	San Juan, PR, 00919
Airborne Security Services, Inc.	Manuel Pellerano- President
PO Box 191795	
San Juan, PR, 00919	
Tel: 787-765 - 1226	
Ángel Ortiz Acevedo- President	

Preferred Decorators

REV. 07.08.15

<u>Expo Displays Caribbean, Inc.</u>	<u>Trade Show of The Caribbean</u>
Ana Lozada & Alberto de Alba	William Kaba Torres
ygonzalez@expocaribbean.com	kabakabawilliam@gmail.com
PO BOX 195457 San Juan PR 00919	
Industrial Minillas 304 Calle D, STE6	913 Ave. De Diego Reparto Metropolitano
Bayamón, PR 00959	San Juan, PR 00921
787-288-3734 Tel.	787-781-3050 Tel.
787-786-8649 Fax	
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